DVR-H9108V / DVR-H9108UV Remote Network Setup

Once you have completed the <u>Local Network Setup</u>, you should have an internal IP address for your DVR.

The next step in the process is to forward ports pertaining to the DVR, so that you can see your cameras remotely.

We recommend that you follow the steps in our network tutorial located at <u>www.zmodo.com/network</u>. This video walks through using our network tutorial:

Forward DVR's Ports

1) Log in to your router by entering the gateway IP, such as 192.168.1.1, in to your browser window. Enter the login information for your router. If you cannot remember this, you can check the default username/password combinations for most routers at http://www.pcwintech.com/default-router-modem-passwords. If you are unable to locate this information, please contact your router manufacturer or Internet Service Provider.

2) Once you've logged in to your router, you will need to enter the Port Forwarding section of your router. There, you'll enter the IP address, protocols, and port numbers for your DVR.

IP Address = IP address in your DVR's Network Settings

Protocol = BOTH (TCP/UDP) OR TCP

Service or Application Name can be anything you wish, like DVR1 or DVR2

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Create 1 rule per port number; Start and End Ports will be the same number

Here are the default ports for Zmodo units (last port # is the mobile port):

H9104, H9108, H9106, H9116: 80, 9000, 18004

H9114, H9118: 80, 5050, 6050, 7050

H9124, H9128, DR-SFN6: 80, 9000, 15961

H8000/H8100 series: 80, 7777, 8888

Note: If you are using a DSL internet service, you may need to use port 81 (instead of 80) as your web port. If so, be sure to change this in your DVR's network settings, and restart the unit. Once the port number is changed, you will need to use it when connecting to the unit (ie. <u>http://192.168.1.1</u> becomes <u>http://192.168.1.140:81</u>)

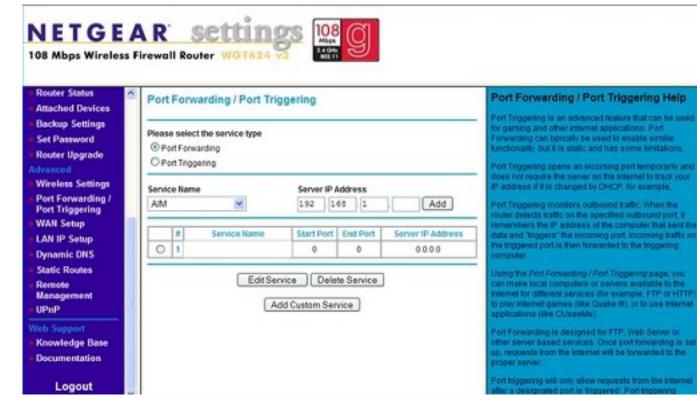
3)Below are screenshot samples of common router's Port Forwarding sections. Please note that exact locations may differ depending on your router's model. If your model is not listed, try looking through Advanced, Firewall, or Forwarding sections in your router to find the exact location.

Linksys

| Applications & Gaming | | Wireless-G Breadband Router wats+a | | | | | | | | | |
|--------------------------|--------------|------------------------------------|---------------|-----------|-----------|---------------------|---------------------------|---|------------------|--|--|
| | Setup | Wire | 1 1515 | Secur | | Licess trictions | Applications & Garning | Administration | Status | | |
| | Port Range F | orward | - 1 | Fort Trip | agening I | 0HZ | 9/5 | | | | |
| Port Range Forward | | | | | | | | Port Range Fee | | | |
| | | | | Par | i Range | | | Contain application to open specific | | | |
| | Application | ion Start | | End | Professel | IP Askdresse | Enulais | For 8 to Function Examples of the | | | |
| | | Û | 10 | Ú | Both 💌 | 152.168.10 | | include servers online games .W | fren a request | | |
| | | 0 | to. | 0 | Both 💌 | 192.168.10.0 | | for a certain por the internet, the | router will rout | | |
| | | 0 | 11 | 0 | Both 💌 | 152.168.10.0 | | the data to the o specify. Due to a | security | | |
| | | Ù | 10 | Û. | Both 💌 | 152.168.10 | | port for working ports you are us | to only those | | |
| | | 0 | 10 | Ó | Both 🛩 | 192 168 10 0 | | uncheck the Enk | shie checilitor | | |
| | | 0 | 10 | 0 | Both 💌 | 182 160 10 0 | | Mare | | | |
| | | 0 | to | 0 | Both 💌 | 192.168 10 0 | | | | | |
| | | 0 | 10 | 0 | Both 💌 | 112.168.10 | | | | | |
| | | Ú | 10 | 0 | Both M | 152.168.10.0 | | | | | |
| | | A | - | TA I | | 10000 | 1 - | | | | |

In Linksys routers, you will typically enter Applications & Gaming, then Port Range Forward. Exact names/places will differ depending on model. Be sure to create forward 1 port range per line, and check the 'Enable' box at the end of the line, then save changes.

Netgear



In Netgear routers, you will typically look under Advanced for Port Forwarding/Triggering. Select Port Forwarding as your service type. Then, select 'Add Custom Service' for each port you forward.

D-Link

| Product: DSL-27408 | | | Firmware Version: EU_5.17 |
|-----------------------|---|--|--|
| D-Lin | k | | |
| DSL-27408 | SETUP ADVANCED MAINT | HELP | |
| Port Forwarding | PORT FORWARDING | | Helpful Hints |
| Application Rules | This is the ability to open ports in your router and re-direct data throu | wh those ports to a single PC on your | Check the Application Name drop down menu for |
| QoS Setup | network. | a list of predefined applications. If not you | |
| Outbound Pilter | PORT FORWARDING RULES CONFIGURATION | can still easily define a new rule. | |
| Inbound Filter | Remaining number of rules that can be created: 48 | More | |
| Wireless Filter | | THORE. | |
| DNS Setup | Exte | TCP TCP | |
| Firewall & DMZ | Application Name - | | |
| Advanced Internet | IP Address << Computer Name | UDP UDP | |
| Advanced Wireless | | 1 (11 | |
| Advanced LAN | Use Interface: pppos_0/pppos0 _ | | |
| SHMP Setup | Add/Apply | | |
| Remote Management | | | |
| Routing Setup | ACTIVE PORT FORWARDING RULES | | |
| Wi-Fi Protected Setup | Name Address External Port Internal Port Protoco | WAN Interface Edit Remove | af l |
| Logout | | The first sector of the sector | 9 |
| 1 | | | |

For D-Link Routers, you will enter Advanced, then Port Forwarding. Click 'Add/Apply' when you have finished each rule.

Belkin

| BELKIN | F | Router Setup Utility | Ho | ne Help Log | out Internet Status: Com | nected |
|---|----|--|-------------------|-----------------|--|--------------|
| LAN Setap LAN Settings DHCP Cleant List | Th | II > Virtual servers is function will allow you to r L FTP server (Port 21), or at | | | | |
| Internet WAN | | | | | | |
| | | | Clear Changes App | ly Changes | | |
| | | Add Active World | 5 | | Add | |
| MAC Address | | Clear entry 1 |] | | Clear | |
| Wreless | En | able Description | Inbound port | Type | Private IP address | Private port |
| Channel and SSID Security | 1. | 23 | | BOTH . | 192.168.2. | |
| | 2, | | | BOTH . | 192.168.2. | |
| | 3. | | | BOTH - | 192.160.2. | |
| Firewall | 4. | | - | BOTH . | 192.168.2. | - |
| Virtual General Cleat IP Filters | ş. | | | BOTH . | 192.168.2. | |
| MAC Address Filtering | 6. | | • | BOTH . | 192.160.2. | |
| | 7. | | · · | BOTH . | 192.168.2. | |
| | 8. | | | BOTH . | 192.168.2. | |
| Becurity Log | 9, | | - | BOTH . | 192.168.2. | |
| a second of a | | - | | | Contraction of the local distance of the loc | |

For Belkin routers, access port fowarding under Firewall, Virtual Servers. Be sure to check the 'Enable' box, then hit the 'Set' button, and save your changes.

2-Wire

For 2-Wire modems, enter Firewall, then Advanced Settings.

| Edit firewall settings for this co | | | |
|--|----------------------|----------------------|--|
| Maximum protection – Dis | allow unsolicited | inbound traffic. | |
| Allow individual application Click ADD to add it to the Ho | | | abled to pass through the firewall to this compute |
| All applications | | Hosted Applications: | |
| Age of Empires Age of Kings Age of Wonders Aliens vs Predator Anarchy Online Asheron's Call Baldur's Gate BattleCom Battlefield Communicator | Add Remove | | |

First, look for the DVR's IP address under (1) Select a computer. If you do not see the DVR's IP address here, you may need to go in to the DVR's Network Settings, and set the DVR to DHCP (instead of Static), then reboot the DVR. Once the unit reboots, check it's IP address in the Network Settings, then go back to your router to select the DVR from the list.

Next, you will need to click on "Add a new user-defined application", to come to the this new screen:

| Profile Name | | | |
|--------------------------------|-------------------|---|-------------------|
| Enter a name for the | application pro | ofile that you are creati | ng. |
| Application Name: | | | |
| | | | |
| Definition | | | |
| | multiple ports | on to the Definition Lis or both TCP and UDP | |
| changes in addition to | simple port forwa | oplication types require a arding. If the application y dow, it is recommended th | ou are adding |
| Protocol: | @ TCP | OUDP | |
| Port (or Range): | From: | To: | |
| Protocol Timeout (seconds): | | TCP default 8640 UDP default 600 | 0 |
| Map to Host Port | | above. | e port as defined |
| | None (Def | ault) | |
| Application Type: | | | |

Create your rule, and click 'Add Definition'. Create a rule for each port. Then, click Back.

| Edit firewall setting | s for this compu | ter: | | |
|---|--|---------------|----------------------|---|
| Maximum prote | ection - Disallow | unsolicited i | nbound traffic. | |
| | application(s) - d it to the Hosted | | | abled to pass through the firewall to this comput |
| All applicat | ions | ~ | Hosted Applications: | |
| Age of Empire Age of Kings Age of Wonde Aliens vs Pred Anarchy Onlin Asheron's Call Baldur's Gate BattleCom Battlefield Con | rs ator e | Add Remove | | |

When done, select each application you have created, and click 'Add', so that you see the desired applications in the Hosted Applications table. When finished, click 'Done' at the bottom of the screen.

Netopia

For Netopia routers, click on the Configure tab at the top of the page.

| Home | Configure Troub | leshoot Security | Install | Restart | Help | | | | |
|--------------------------------------|--|---|----------------------|---------|------|--|--|--|--|
| etopia. | <u>Home</u> - Configure | | | | | | | | |
| Duickstart LAN WAN Advanced | To make configural 1. Make a chan 2. Click Submit 3. Make more o 4. Click the Ale 5. If your chang | To make configuration changes, follow these steps: Make a change to a field or parameter. Click Submit. This change isn't permanent; you'll save it later. The Alert button (top right corner) appears. Make more changes, if desired. Click the Alert button. The Save Changes page appears. If your changes are validated, you can save them. If not, a descriptive message appears. Choose Save and Restart. The Gateway restarts with your changes. | | | | | | | |
| | Quickstart For most users, Quickstart includes everything needed to configure a connection to your Provider. | | | | | | | | |
| | LAN Configuration options for the Local Area Network side of the Galeway. | | | | | | | | |
| | WAN Configuration options for the Wide Area Network connection on the Gateway. | | | | | | | | |
| | Advanced configuration options for the Gateway. Consult the user documentation or help tex before changing any of these configuration options. | | | | | | | | |
| | | | © 2005 Netopla, Inc. | | | | | | |

Next, click on Advanced.

| lome | Configure Troubleshoot Sec | urity Install Re | start | Help |
|-----------------|-----------------------------|---|-------|--|
| otonio | Home > Configure > Advanced | | | a an |
| netopia. | | Network Configuration | | |
| | IP Static Routes | Build IP static route table | | |
| uickstart NN | IP Static ARP | Build IP static ARP table | | |
| AN . | | NAT | | |
| vanced | Pinholes | Set up pinholes through NAT | | |
| | IPMaps | Set up NAT one-to-one IP address mappings | | |
| | Default Server | Set up NAT default server options | 100 | |
| | NAT Table Monitoring | Set up NAT Table Monitoring options | | |
| | | Services | | |
| | Differentiated Services | Set up Differentiated Service options | | |
| | DNS | Set up DNS options | 1000 | |
| | DHCP Server | Set up DHCP server and relay-agent options | | |
| | RADIUS Server | Set up RADIUS server options | 1000 | |
| | SNMP | Set up SNMP community, trap and system group options | TAR | |
| | IGMP | Set up IGMP options | 1200 | |
| | Access Control | Set up Access Control | | |
| | UPnP | Enable or disable Universal Plug'n'Play | | |
| | LAN Management (TR-06 | 4) Enable or disable DSL Forum LAN-Side DSL CPE Configuration ser | vices | |
| | Ethernet Bridge | Set up ethernet MAC bridge | | |
| | | Miscellaneous | | |

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From the Advanced menu, click on Pinholes.

| Home | Configure | Troubleshoot | Security | Insta | | | Restart | Help |
|------------|-----------|------------------|-----------------|---------|-------------|---|---------|------|
| | Home Con | figure > Advance | d > Pinholes | į > Edi | t Pinhole | | | |
| netopia. | | | P | inhol | e Entry | | | |
| Quickstart | | P | inhole Name | • [| | | | |
| | | P | rotocol Selec | x (| TCP 🛟 | | | |
| Advanced | | E | External Port S | Start | 0 | | | |
| | | E | External Port E | End | 0 | | | |
| | | Ir | nternal IP Add | dress | 192.168.1.0 | | | |
| | | Ir | nternal Port | [| 0 | | | |
| | | | | Sub | omit | | | |
| | | | | | | - | | |

Create your rule, then hit 'Submit', and repeat for each port. When you have completed, click on the yellow triangle with an '!' inside (located at the top righthand corner) to save your changes.

Checking Your Connection

4) Once you have forwarded all ports necessary for your DVR, you'll want to check and make sure each of these ports was successfully opened. To check this, go to <u>http://www.yougetsignal.com/tools/open-ports/</u>

Here, you will see fields for **Remote Address** and **Port Number**.

To check that your ports are open, enter each port you've forwarded (one at a time) in to the Port Number field, and click 'Check'.

If you see a green flag, and a statement "Port X is open on XXX.XXX.XXX.XXX", you have fowarded your ports correctly. You are now able to view your DVR remotely.

If you see a red flag, the port is not open. Go back in to your router, and double check at all information is correct. In some cases, a port may be blocked by your ISP. To find out why, or to request it opened, please contact your ISP.

Important: The Remote Address that you see is **your DVR's external IP address**. This is the address that you will use to access your DVR from a different computer. Write this down!! And remember, ActiveX settings must be changed on each new computer that you are viewing from before you'll be able to bring your DVR up.

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