## DVR-H8118UV

## Windows has found a problem with this file (8100 series-SFN series)

If you have configured all ActiveX Settings properly in your Internet Explorer according to the following article: <u>http://kb.zmodo.com/article.php?id=96</u> and are still unable to view your cameras online due to a message stating "Windows has found a problem with this file", please follow these steps:

🕣 🥌 about:Tabs 🖉 🗸 - C X 🎑 New Tab 🛛 🛛 🖉	- C -
	Frint
Your most popular sites	File Zoom Safety
	View downloads Ctri- Manage add-ons F12 developer tools Go to pinned sites Internet options About Internet Explorer
Conserver other sites you might like	Show sites

1. Go to the tools menu in your Internet Explorer

2. Click on the "Advanced" tab

## **DVR-H8118UV**

Internet Options 2 🔀
General Security Privacy Content Connections Programs Advanced
Settings
Accessibility Always expand ALT text for images Enable Caret Browsing for new windows and tabs Move system caret with focus/selection changes Reset text size to medium for new windows and tabs Reset text size to medium while zooming* Reset zoom level for new windows and tabs Reset zoom level for new windows and tabs Browsing Automatically recover from page layout errors with Compa Close unused folders in History and Favorites* Disable script debugging (Internet Explorer) Display a notification about every script error Display a notification about every script error Times effect after you restart Internet Explorer
Restore advanced settings
Reset Internet Explorer settings
Resets Internet Explorer's settings to their default Reset
You should only use this if your browser is in an unusable state.
OK Cancel Apply

3. Scroll about 3/4 down the list, and look for the option "Allow software to run or install even if the signature is invalid", under the Security heading. Check this box.

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Print background colors and images	*
🔎 Search from the Address bar	
Do not submit unknown addresses to your auto-search pro	
Oust display the results in the main window	
🔒 Security	
Allow active content from CDs to run on My Computer*	
Allow active content to run in files on My Computer*	
Allow software to run or install even if the signature is invi	
Check for publisher's certificate revocation	
Check for server certificate revocation*	=
Check for signatures on downloaded programs	
Do not save encrypted pages to disk	
Empty Temporary Internet Files folder when browser is do	
Enable DOM Storage	Ŧ
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4. Apply the settings, refresh the page, and run the add-ons. This time you will most likely get to the login screen of your DVR unit.

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