

DVR Systems

How to Arrange an Order Pickup at a UPS Distribution Center

UPS Customer Pickup

If your order was shipped using UPS and you would like to pick up your order from a local pickup station instead of allowing the order to be delivered, please follow these steps:

Step #1 - Locate the UPS tracking number associated with your order, then go to www.ups.com and retrieve the current status. This will give the current location and estimated delivery date so that a pickup can be arranged.

Step #2 - Under the "Locations" tab select UPS Customer Centers.



Step #3 - Select "Find Locations" from the list on the Right Side

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United States

My UPS | Shipping | Tracking | Freight | **Locations** | Support | UPS Solutions

Customer Centers

When Service Matters
Attentive. Knowledgeable. Motivated. Professional. Experience for yourself how the teams at UPS Customer Centers provide a quality of service that you just won't find elsewhere.

Features

- UPS Customer Centers are staffed locations on-site at UPS operating facilities nationwide, equipped to assist you with any UPS air, ground, or international package shipment. If you request Hold for Pickup service at any of these centers, we'll deliver your package to the facility you select.
- Packaging supplies and packaging services are offered at most Customer Centers.
- Most Customer Centers are located in major metropolitan areas and will ship documents and small packages both domestically and internationally. These Customer Centers are fully staffed with

Next Steps

- [Find Locations](#)

Solution Finder

Find the UPS solution that meets your needs.

- [Use Solution Finder](#)

Related Solutions

See how you can use other locations for those times when you

Search Support

Enter a keyword:

[Search](#)

Find the shipping system that fits your business need

Step #4 - Fill in your address information on the Left Side. Next change the "Location Type" so the UPS Customer Center is the ONLY option selected. Then click on the "Find" button.

Search

Include a complete address for the best search results.

Country: United States

Street Address or Intersection: 1401 Interstate Drive
(Ex: "23 Elm Rd" or "Elm Rd & Oak St")

City: Champaign

State: Illinois

ZIP Code: 61822

Location Type:

- The UPS Store
- UPS Customer Center
- UPS Drop Box
- UPS Alliance Locations
- Authorized Shipping Outlet
(*Retail Rates may vary.)

[Additional Search Options](#)

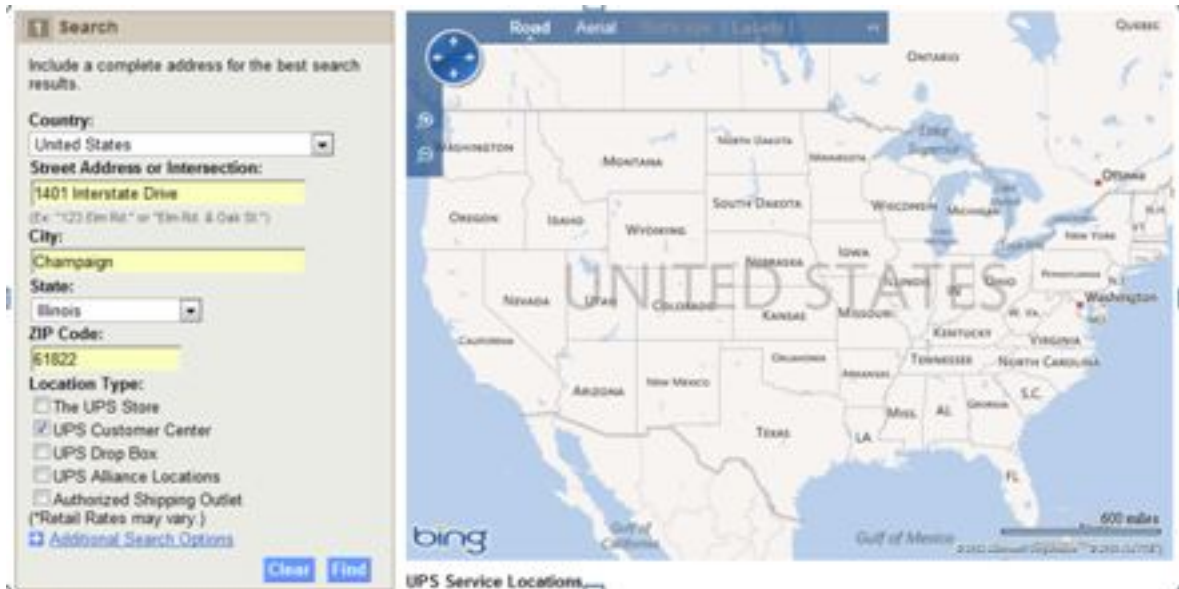
[Clear](#) [Find](#)

UPS Service Locations

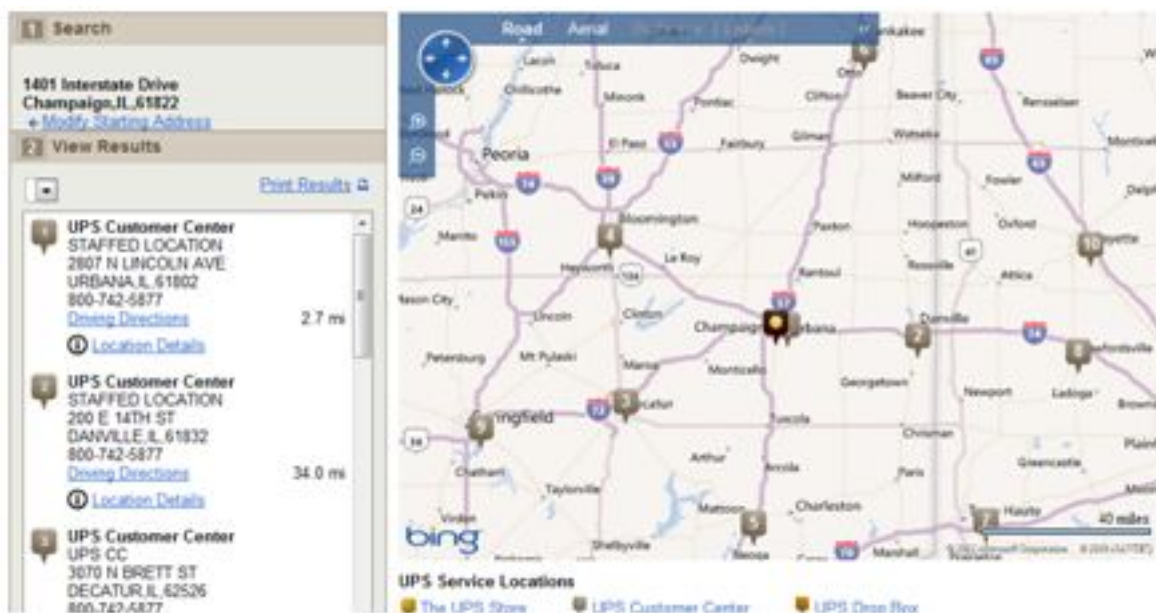
bing

600 miles

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Step #5 - The results will show the Customer Centers in the area based on the address criteria that you entered. Please note, it MUST be a "UPS Customer Center"



Step #6 - Contact the general UPS Customer Center (1-800-742-5877) to arrange a pickup at a local Customer Center. You must supply the tracking number when you call this number, and you will be required to present a valid picture ID when you pick up the order. The address on the ID must match the address on the package prior to it being released.

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