DVR Systems

How to Locate the SKU Number on Your Device

Zmodo DVRs, NVRs, Cameras, and Accessories use a SKU number instead of a Model Number. If you contact technical support or request a warranty repair, you will be asked to provide the SKU number of your device.

You will first need to locate the Zmodo information sticker on your device as shown below:



The SKU number will be labeled on this sticker as the SKU Number. If your sticker lists both an "Old SKU" and a "New SKU" then the New SKU is the number that you

Page 1 / 2 (c) 2024 Jeremy Schultz <itmanager@eptco.com> | 2024-05-21 14:06 URL: https://kb.zmodo.com/index.php?action=artikel&cat=163&id=369&artlang=en

DVR Systems

will need to provide. If the sticker has an "Old SKU" you can simply ignore this number.



Unique solution ID: #1369 Author: Amanda Mayer Last update: 2015-07-15 17:02

> Page 2 / 2 (c) 2024 Jeremy Schultz <itmanager@eptco.com> | 2024-05-21 14:06 URL: https://kb.zmodo.com/index.php?action=artikel&cat=163&id=369&artlang=en