

DVR Systems

My PTZ Option Doesn't Show Up When I Right-Click

PTZ Option Doesn't Show Up When I Right-Click

In order to move a PTZ camera, you normally right-click on the mouse and select the PTZ option from the menu that pops up. However, sometimes PTZ doesn't show up in this list.

1. Right-click on the mouse and your screen should look like this:

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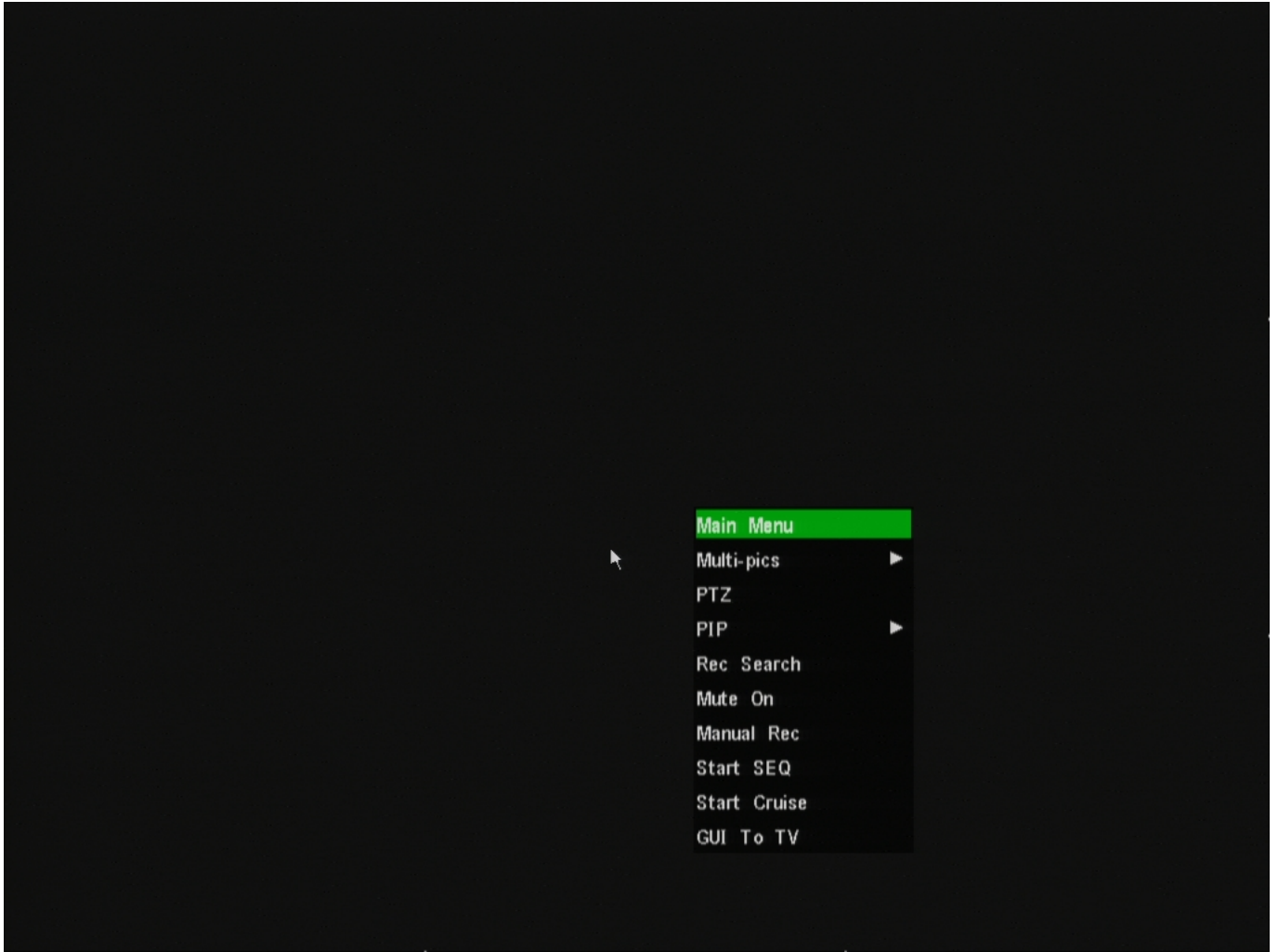


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2. Notice, the PTZ option isn't in the list. This is because the "Cruise" option has been enabled. Please click on "Stop Cruise" in the menu.

3. After selecting stop cruise, right-click and re-open the menu. You should now see the PTZ option available and "Stop Cruise" has now changed to "Start Cruise"

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4. Now that the PTZ option is back, you can select that option and move your PTZ camera normally.

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