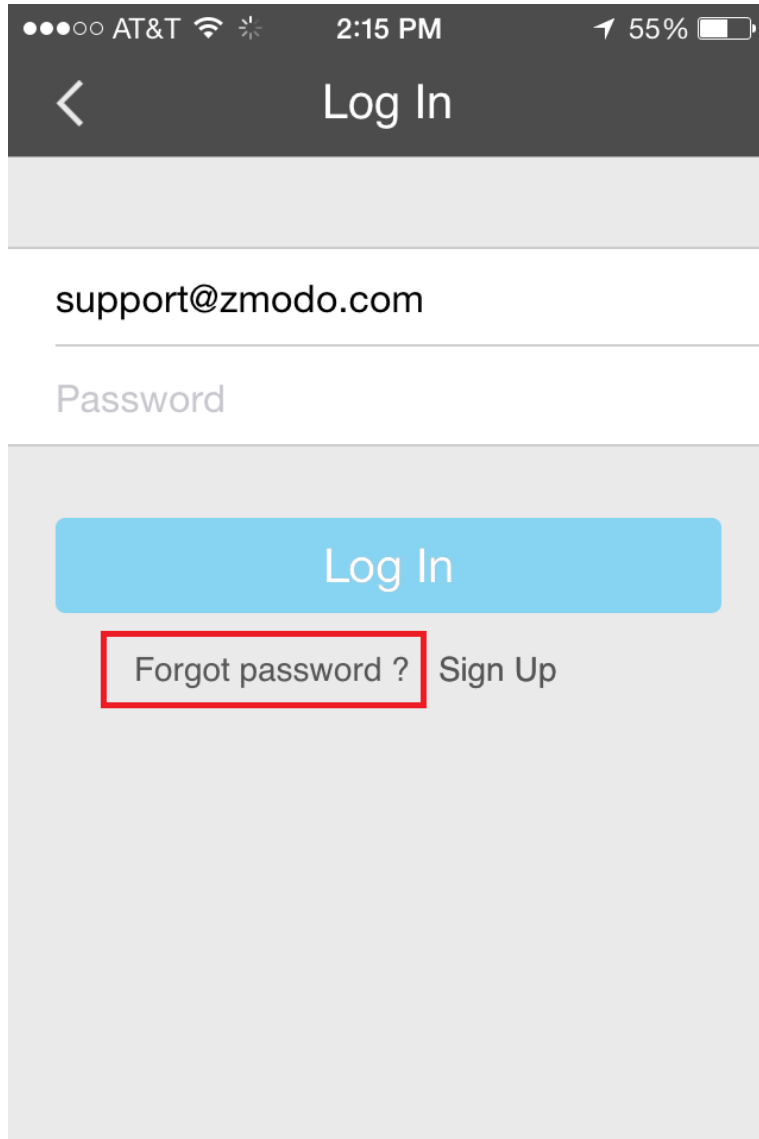


ZP-NE14-S (sPoE)

Reset Zsight Account Password

If you are unable to login to the original account because you forgot the password, you can reset that password through Zsight. On the login screen, choose the bottom option “Forgot Password?” and then input the email address for that Zsight account.



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< Log In

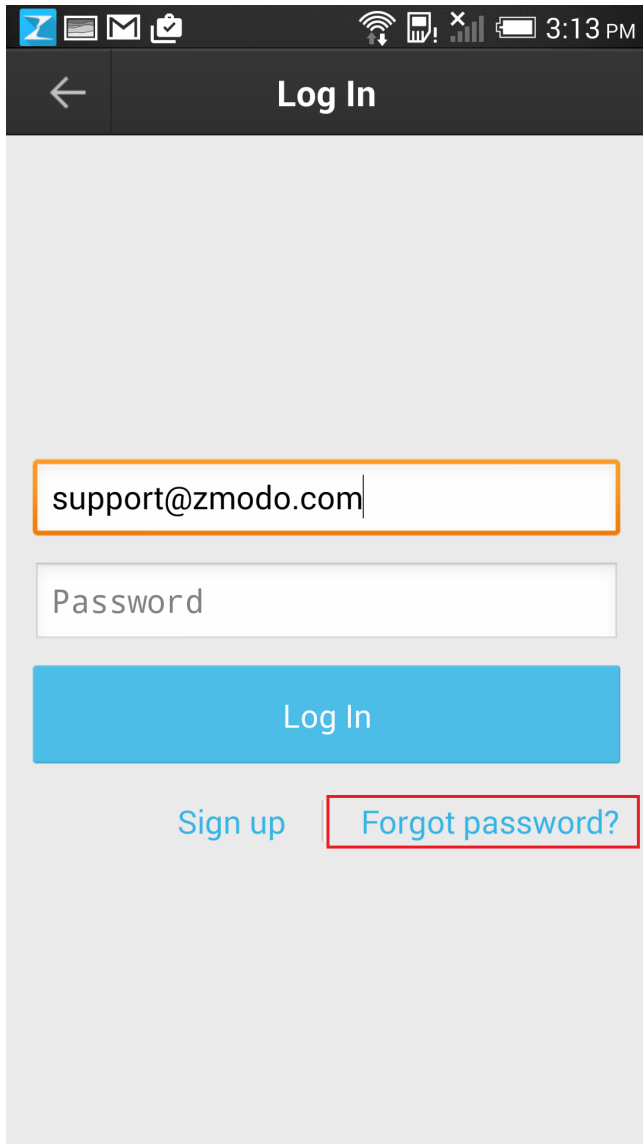
support@zmodo.com

Password

Log In

Forgot password ? Sign Up

ZP-NE14-S (sPoE)



Mobile app login screen for ZP-NE14-S (sPoE). The screen displays a "Log In" header, an email input field containing "support@zmodo.com", a password input field, a blue "Log In" button, and links for "Sign up" and "Forgot password?".

Then you should receive an automated email from meshare@meshare.com with a link to reset that password. If you don't see the email, check your spam folder. Also, if this link does not open properly in the mobile phone browser, open the link from a PC browser.

Unique solution ID: #1358

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