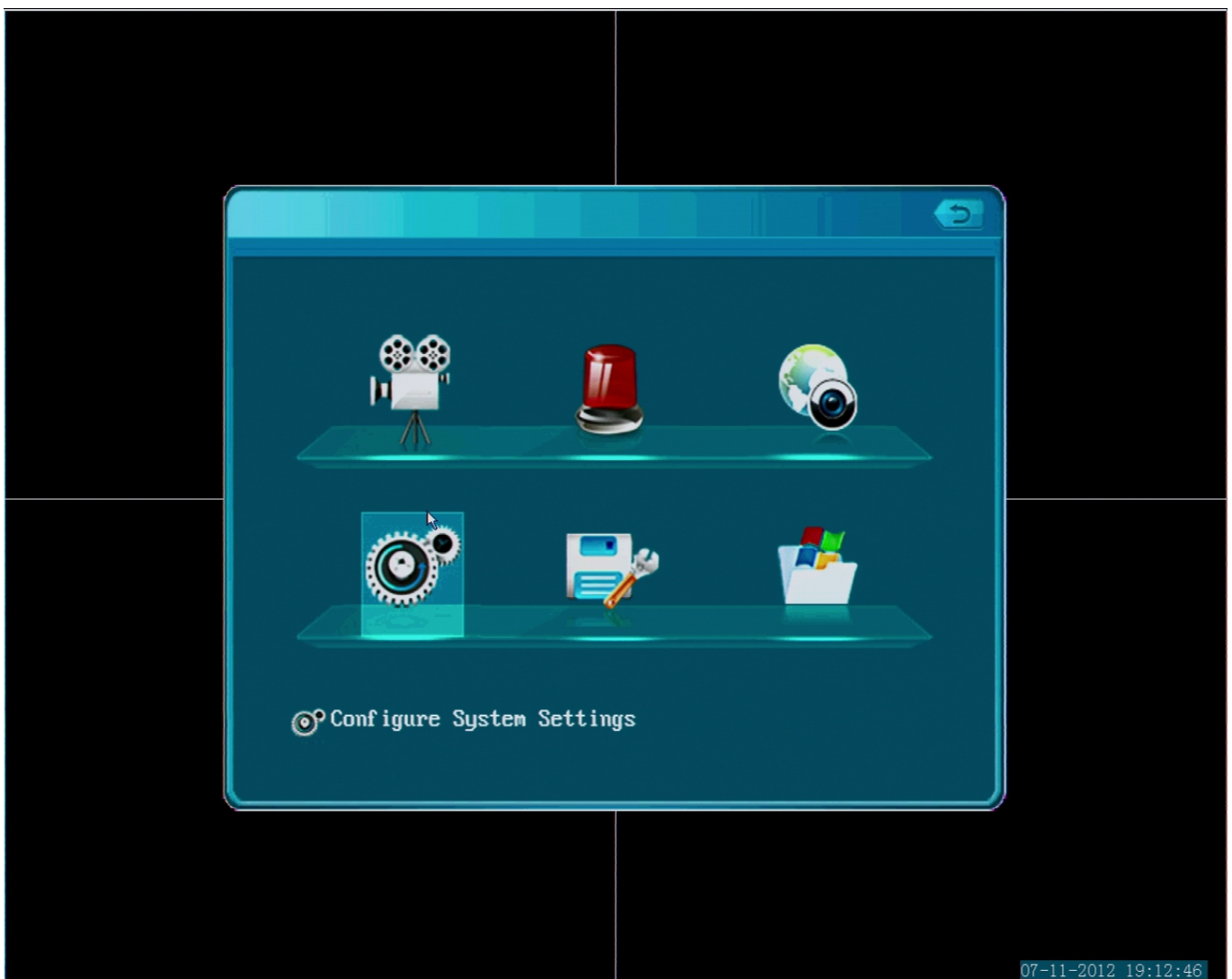


# How To Access the NVR System from Internet Explorer

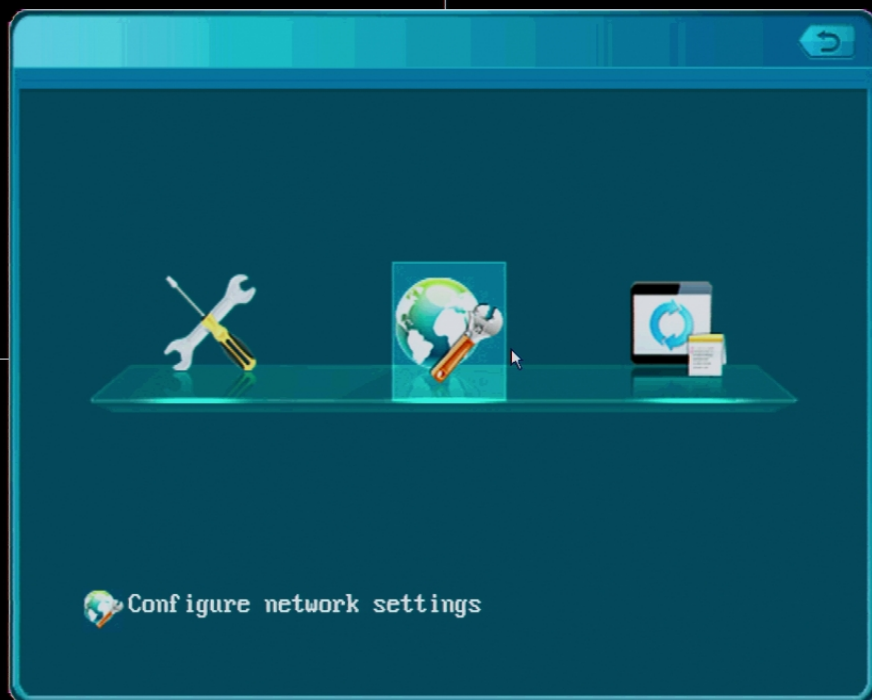
Before troubleshooting, please make sure to have your NVR and Windows Computer connected through an Ethernet cable to the router.

If you are having trouble accessing your NVR through its IP Address on the Internet Explorer, please do the following:

**Enabling DHCP in the NVR:** Right click on the screen you have connected directly to your NVR, and click on the option labeled "Main Menu"



Click on "Configure System Settings"



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Select the middle option labeled "Configure Network settings"

The screenshot shows a network configuration window with a blue header and a light blue background. At the top left, there is a checkbox labeled "DHCP" which is currently checked (white box). Below this, several fields are displayed in a two-column layout. The left column contains: "IPAddress" (172 . 16 . 4 . 140), "Netmask" (255 . 255 . 255 . 0), "Gateway" (172 . 16 . 4 . 1), "MasterDNS" (202 . 96 . 134 . 133), "SlaveDNS" (8 . 8 . 8 . 8), and "MACAddress" (04 - 5c - 06 - 00 - ad - 31). The right column contains: "WebPort" (00080), "VideoPort" (08000), and "PhonePort" (09000). Below these fields are several buttons: "PPPOESettings", "DDNSSettings", "E-mailSettings", "UPNPSSettings", "FTPSettings", "Default", "Save", and "Close". The "Default" button is positioned to the right of the MACAddress field. The "Save" and "Close" buttons are at the bottom right. The window has a standard OS-style title bar with a back arrow icon on the right.

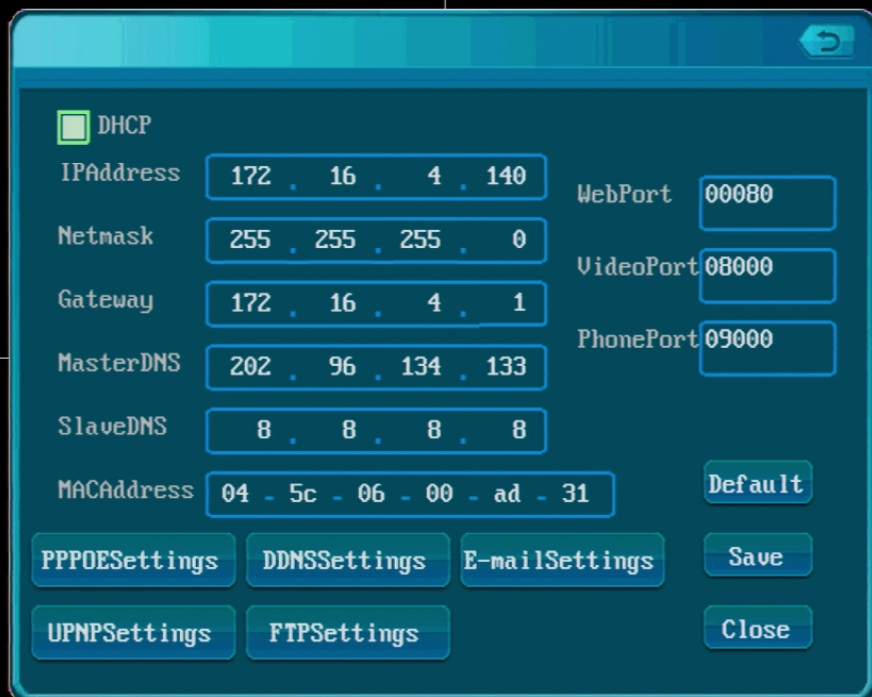
<input checked="" type="checkbox"/> DHCP	
IPAddress	172 . 16 . 4 . 140
Netmask	255 . 255 . 255 . 0
Gateway	172 . 16 . 4 . 1
MasterDNS	202 . 96 . 134 . 133
SlaveDNS	8 . 8 . 8 . 8
MACAddress	04 - 5c - 06 - 00 - ad - 31
	WebPort 00080
	VideoPort 08000
	PhonePort 09000
PPPOESettings	DDNSSettings
UPNPSSettings	FTPSettings
E-mailSettings	Default
	Save
	Close

06-10-2012 07:14:15

Proceed to enable the option "DHCP" up on the top of your network menu (white box= on, blue box= off). Save the settings.

Unplug the power from your NVR system, wait 5 seconds and plug it back in.

Once it's back up, go back to the Network menu you were working on. Take a look at the IP Address and write it down.



A screenshot of a network configuration window. At the top left is a checkbox labeled "DHCP" which is unchecked. Below it are several input fields for network parameters: "IPAddress" (172 . 16 . 4 . 140), "Netmask" (255 . 255 . 255 . 0), "Gateway" (172 . 16 . 4 . 1), "MasterDNS" (202 . 96 . 134 . 133), "SlaveDNS" (8 . 8 . 8 . 8), and "MACAddress" (04 - 5c - 06 - 00 - ad - 31). To the right of these are three more input fields: "WebPort" (00080), "VideoPort" (08000), and "PhonePort" (09000). Below the input fields are several buttons: "Default", "PPPOESettings", "DDNSSettings", "E-mailSettings", "UPNPSSettings", "FTPSettings", "Save", and "Close". The window has a blue header bar with a back arrow icon on the right.

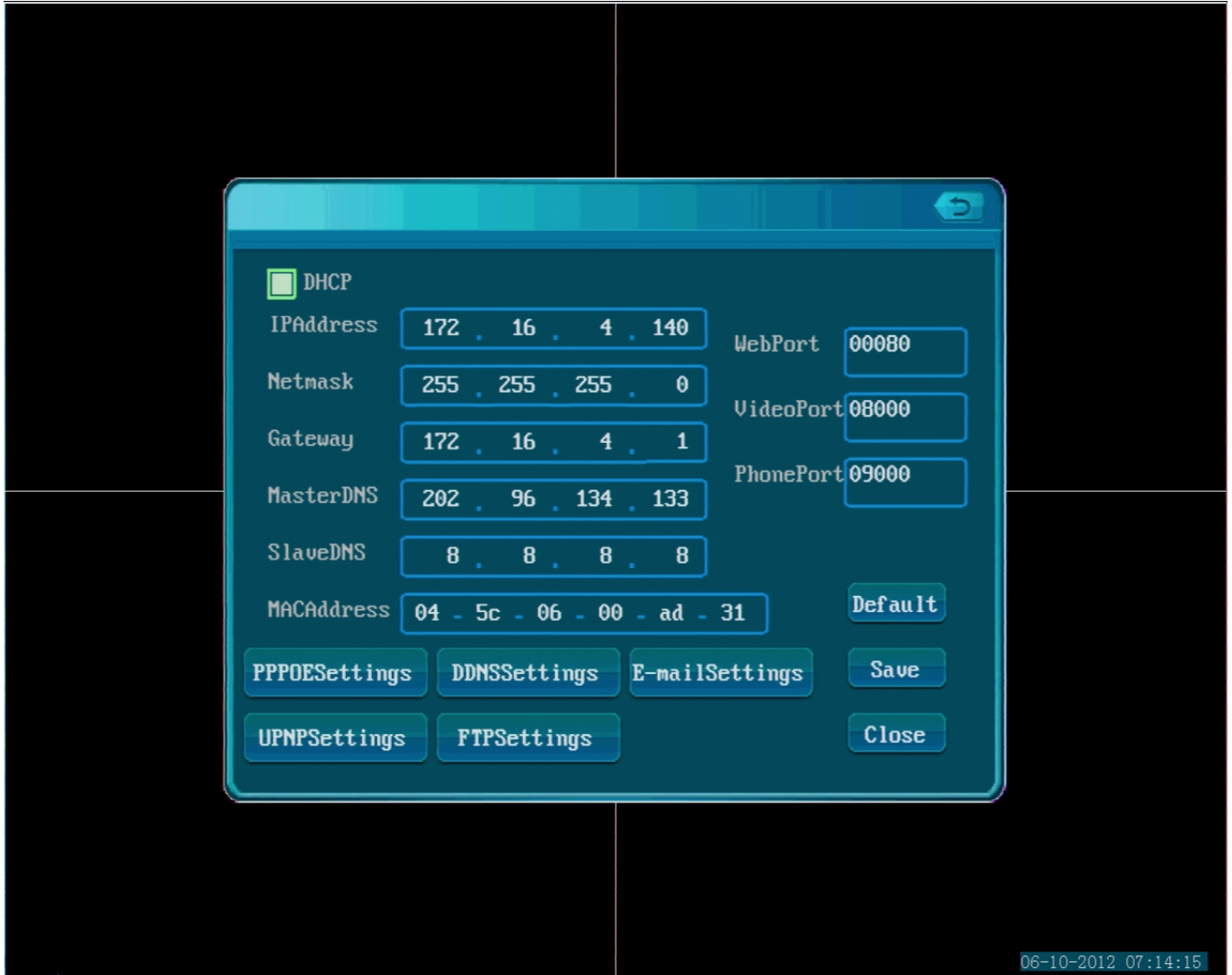
<input type="checkbox"/> DHCP	
IPAddress	172 . 16 . 4 . 140
Netmask	255 . 255 . 255 . 0
Gateway	172 . 16 . 4 . 1
MasterDNS	202 . 96 . 134 . 133
SlaveDNS	8 . 8 . 8 . 8
MACAddress	04 - 5c - 06 - 00 - ad - 31
WebPort	00080
VideoPort	08000
PhonePort	09000
Default	
PPPOESettings	DDNSSettings
E-mailSettings	Save
UPNPSSettings	FTPSettings
Close	

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Go to your Windows Computer, open the IPC Search Tool, hit refresh and confirm that the IP Address shown next to "ZMD-NV-SBN4" is the same as the one you wrote down.



network menu of your system, and change the WebPort from "00080" to "01025", and save it. Reboot your system.



When it is back up, go to the network menu again and write down the new IP Address.

This time, input that address in your Internet Explorer followed by a :1025 at the end. (e.g <http://172.16.4.157:1025>)

If it still fails to connect, repeat this procedure with a new Ethernet Cable as it is likely to be defective.

Unique solution ID: #1084

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