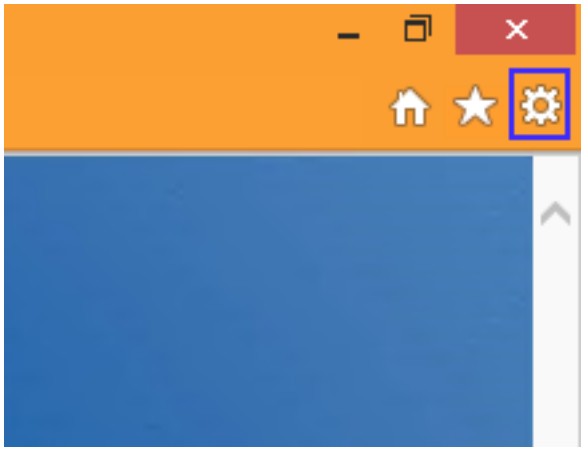
ZMD-DR-SFN6

Windows 8.1 With Internet Explorer 11 Keeps Crashing When I Login

With the release of Windows 8.1, Internet Explorer was upgraded to version 11. This new version has caused some compatibility issues with some Zmodo Add-ons.

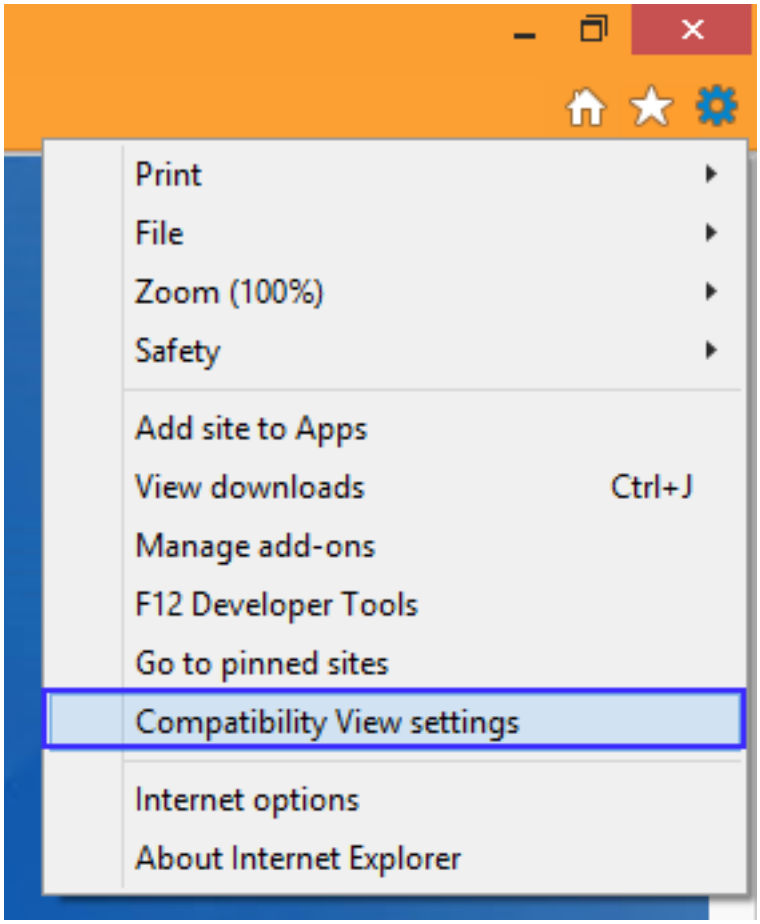
Many of our will require using "Compatibility View" to work. Use the following instructions to enable compatibility view.

1. Click the icon that looks like a cog or gear in the top right.



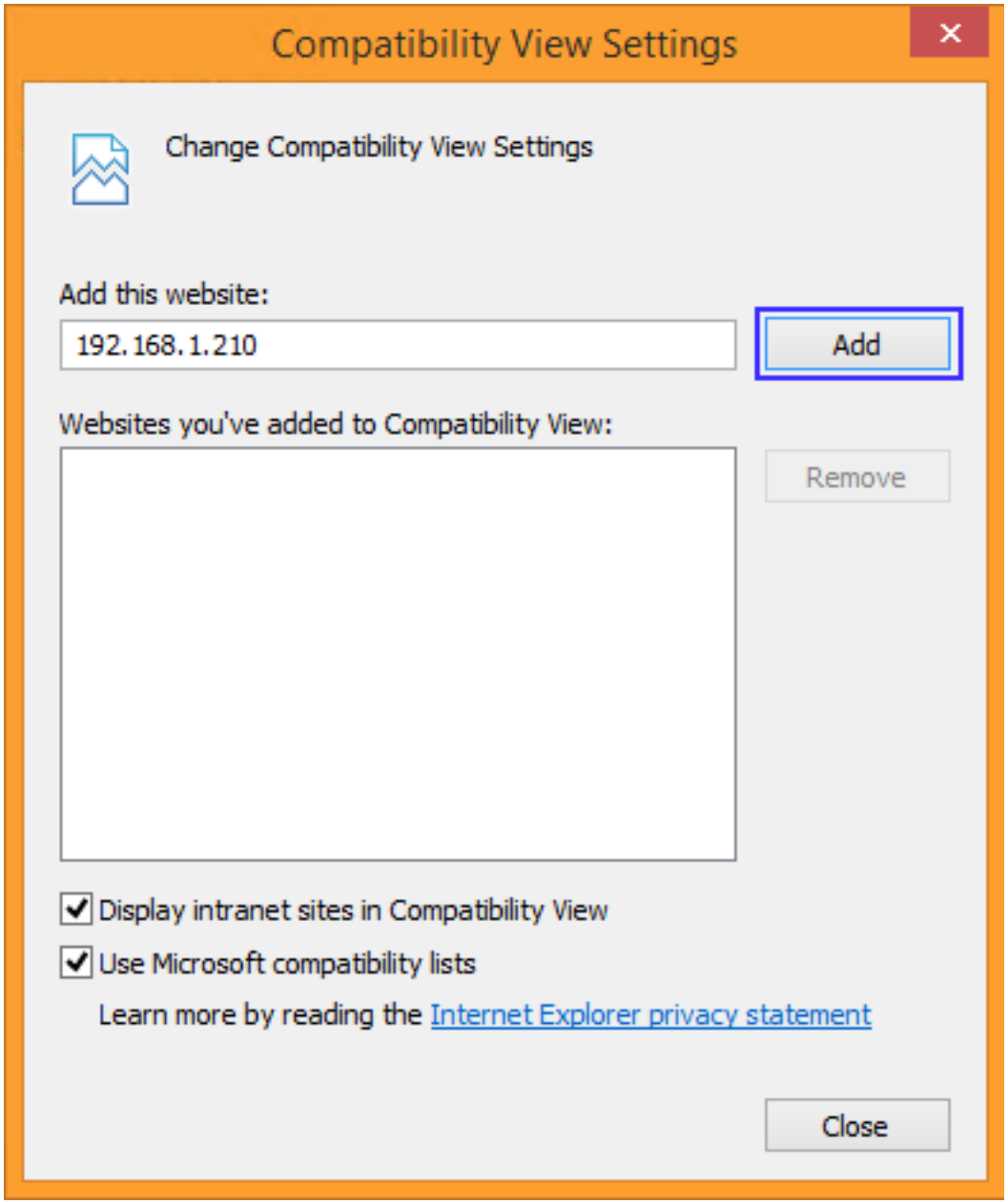
2. Click "Compatibility View Settings"

(c) 2024 Jeremy Schultz <itmanager@eptco.com> | 2024-04-20 07:41
URL: https://kb.zmodo.com/index.php?action=artikel&cat=8&id=251&artlang=en



3. Type in the IP of your DVR and click "Add"

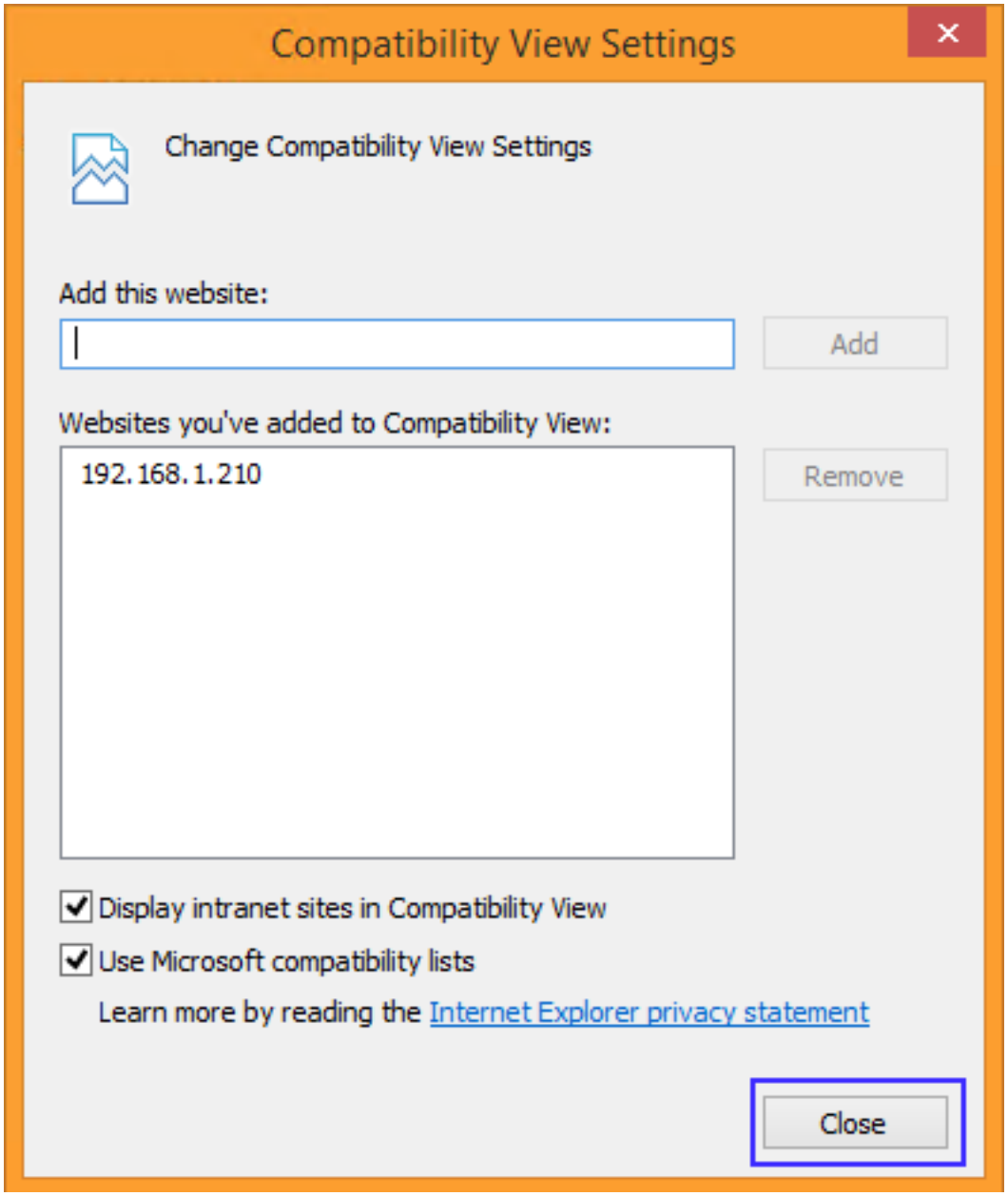
(c) 2024 Jeremy Schultz <itmanager@eptco.com> | 2024-04-20 07:41
URL: https://kb.zmodo.com/index.php?action=artikel&cat=8&id=251&artlang=en



4. Click "Close" and then navigate to the IP of the DVR. You should have no more problems.

(c) 2024 Jeremy Schultz <itmanager@eptco.com> | 2024-04-20 07:41
URL: https://kb.zmodo.com/index.php?action=artikel&cat=8&id=251&artlang=en

ZMD-DR-SFN6



Unique solution ID: #1250
Author: Bryant Irwin
Last update: 2013-11-15 13:28

(c) 2024 Jeremy Schultz <itmanager@eptco.com> | 2024-04-20 07:41
URL: https://kb.zmodo.com/index.php?action=artikel&cat=8&id=251&artlang=en