

ZH-IXD15-WC

Reset Zsight Account Password

If you are unable to login to the original account because you forgot the password, you can reset that password through Zsight. On the login screen, choose the bottom option “Forgot Password?” and then input the email address for that Zsight account.

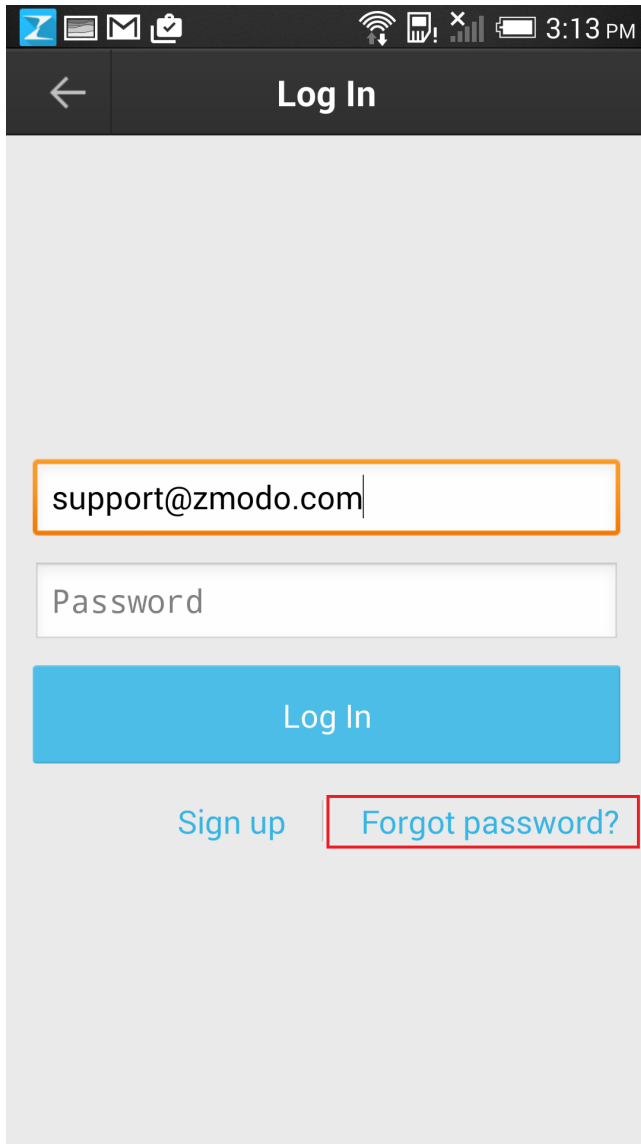
support@zmodo.com

Password

Log In

Forgot password ? Sign Up

ZH-IXD15-WC



A screenshot of a mobile application's login screen. At the top, there is a status bar with various icons and the time 3:13 PM. Below this is a dark header with a back arrow and the text "Log In". The main area is light gray and contains a login form. The form has two input fields: the first is for an email address, containing "support@zmodo.com", and the second is for a password, labeled "Password". Below these fields is a blue "Log In" button. At the bottom of the form, there are two links: "Sign up" and "Forgot password?". The "Forgot password?" link is highlighted with a red border.

Then you should receive an automated email from meshare@meshare.com with a link to reset that password. If you don't see the email, check your spam folder. Also, if this link does not open properly in the mobile phone browser, open the link from a PC browser.

Unique solution ID: #1358

Author: Jamie Alksnis

Last update: 2015-04-17 14:41