

ZMD-DT-SCN8

How to Enable Email Alert with SnapShot on the SCN4 or SCN8

The following steps describe how to enable email alerts with snapshot for the SCN series DVR. This video describes these steps as well:

In order for the email alert to function properly with snapshot, you need to go into the "Switch" tab in the main menu and change the recording resolution. If you have the four-channel DVR, select D1 instead of 960H. If you have the eight-channel version, select HD1. The DVR will not send successful email snapshots when set to 960H mode.



The screenshot shows a DVR menu with two main sections: Digital and Analog. The Digital section has options for 1080P and 720P. The Analog section has options for 960H, D1, HD1, and CIF. A red box highlights the D1 option in the Analog section, indicating it is the recommended setting for email alerts.

Digital		Analog			
1080P	720P	960H	D1	HD1	CIF
<input type="checkbox"/>	.	8	.	.	.
<input type="checkbox"/>	.	.	8	.	.
<input type="checkbox"/>	.	.	8	.	.
<input type="checkbox"/>	.	.	.	8	.

ZMD-DT-SCN8

Then under the DVR "Alarm" menu, enter the motion detection settings interface and select the desired channel number and email capture function.

Last, go to the Record tab in the main menu and select SnapShot Conf. From here, make sure the correct time period is enabled and your email alerts should begin to include snapshots.



Unique solution ID: #1326
Author: Amanda Mayer
Last update: 2014-10-02 09:57