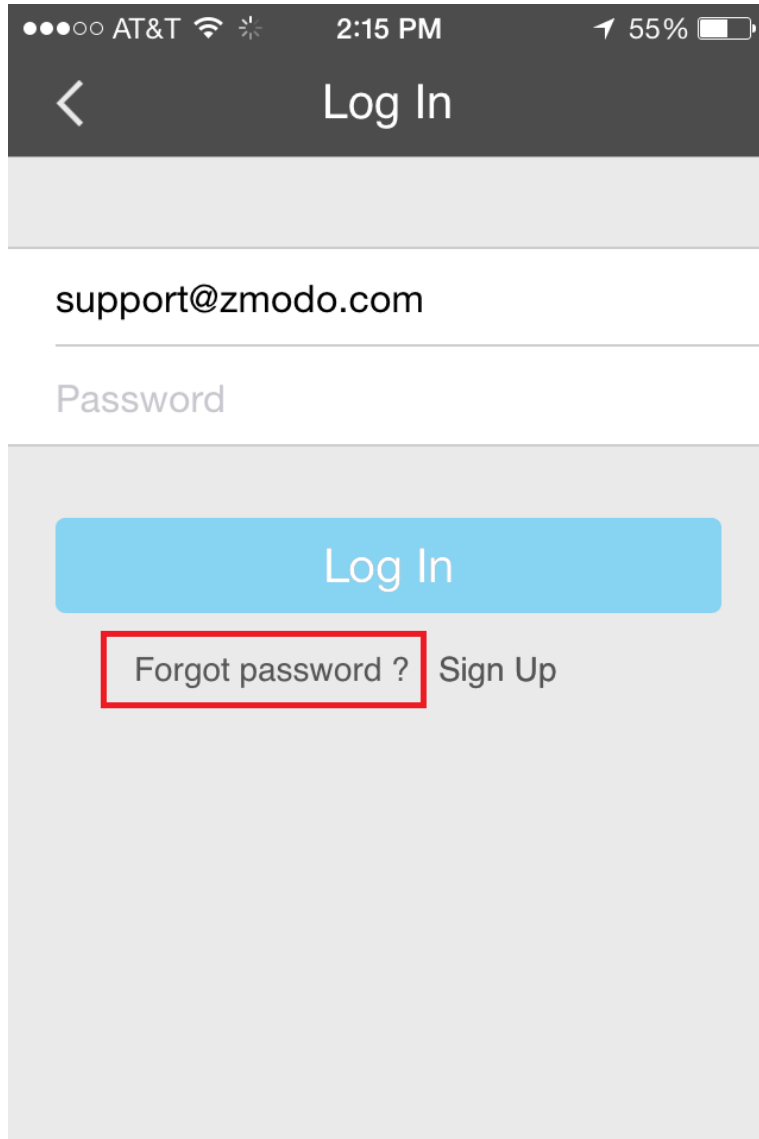


# Cloud based DVR/NVRs

## Reset Zsight Account Password

If you are unable to login to the original account because you forgot the password, you can reset that password through Zsight. On the login screen, choose the bottom option "Forgot Password?" and then input the email address for that Zsight account.



# Cloud based DVR/NVRs

The screenshot shows a mobile application interface for logging in. At the top, there is a status bar with various icons and the time 3:13 PM. Below that is a dark header with a back arrow and the text 'Log In'. The main content area is light gray and contains a login form. The first input field is for an email address, with 'support@zmodo.com' entered. Below it is a password field labeled 'Password'. A large blue button labeled 'Log In' is positioned below the password field. At the bottom of the form, there are two links: 'Sign up' and 'Forgot password?'. The 'Forgot password?' link is highlighted with a red border in the image.

Then you should receive an automated email from [meshare@meshare.com](mailto:meshare@meshare.com) with a link to reset that password. If you don't see the email, check your spam folder. Also, if this link does not open properly in the mobile phone browser, open the link from a PC browser.

Unique solution ID: #1358

Author: Jamie Alksnis

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