

DVR Systems

What type of damage will void the warranty on my cameras?

The following is a list of many possible actions that will void the 1-year warranty on any Zmodo product.

(Please note, this list serves to provide examples and is not all-inclusive.)

- Permanent alterations, for example:
 - soldering
 - filing
 - severing cables
 - drilling
 - painting
- Weather damage on cameras that are not rated for outdoor use
- Power damage related to:
 - power surge
 - lightning
 - power outage
 - using the wrong voltage power supply

The following are examples of actions that will NOT void the warranty:

- Opening camera to refocus the lens
- removing outer casing of DVR to check internal connections

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