Remote Network Setup

Once you have completed the <u>Local Network Setup</u>, you should have an internal IP address for your DVR.

The next step in the process is to forward ports pertaining to the DVR, so that you can see your cameras remotely.

We recommend that you follow the steps in our network tutorial located at <u>www.zmodo.com/network</u>. This video walks through using our network tutorial:

Forward DVR's Ports

1) Log in to your router by entering the gateway IP, such as 192.168.1.1, in to your browser window. Enter the login information for your router. If you cannot remember this, you can check the default username/password combinations for most routers at http://www.pcwintech.com/default-router-modem-passwords. If you are unable to locate this information, please contact your router manufacturer or Internet Service Provider.

2) Once you've logged in to your router, you will need to enter the Port Forwarding section of your router. There, you'll enter the IP address, protocols, and port numbers for your DVR.

IP Address = IP address in your DVR's Network Settings

Protocol = BOTH (TCP/UDP) OR TCP

Service or Application Name can be anything you wish, like DVR1 or DVR2

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Create 1 rule per port number; Start and End Ports will be the same number

Here are the default ports for Zmodo units (last port # is the mobile port):

H9104, H9108, H9106, H9116: 80, 9000, 18004

H9114, H9118: 80, 5050, 6050, 7050

H9124, H9128, DR-SFN6: 80, 9000, 15961

H8000/H8100 series: 80, 7777, 8888

Note: If you are using a DSL internet service, you may need to use port 81 (instead of 80) as your web port. If so, be sure to change this in your DVR's network settings, and restart the unit. Once the port number is changed, you will need to use it when connecting to the unit (ie. <u>http://192.168.1.1</u> becomes <u>http://192.168.1.140:81</u>)

3)Below are screenshot samples of common router's Port Forwarding sections. Please note that exact locations may differ depending on your router's model. If your model is not listed, try looking through Advanced, Firewall, or Forwarding sections in your router to find the exact location.

AnnReations						Win	eless G Broad	Iband Router	WRITSHEL
Applications & Gaming	Setup	Wire	****	Secur		Lccose trictione	Applications & Gerning	Administration	Status
	Port Range F	arward	1	Fort Trip	spring I	DHZ I	0/6		
Port Range Forward								Port Range Fee	warding:
				Par	t Range			Certain application to open specific	
	Application	51	Start End		Professel	IP Askdresse	Enable	for 8 to function correctly. Examples of these application	
		Û	10	Û.	Both 💌	152.168.10.0		include servers online games .W	fren a request
		0	10	0	Both 💌	152.168.10.0		for a certain por the internet, the	router will rout
		0	10	0	Both 💌	112.168.10.0		the data to the co specify. Due to a	ecurby .
		Û	10	Û.	Both 💌	152.168.10		port for working	to only those
		Ó	11	Ó	Both 💌	19216810		ports you are us uncheck the Ena after you are fin	ibie checilitori
		0	10	0	Both 💌	182 160 10 0		Mare	
		0	to	0	Both 💌	192.168 10 0			
		0	11	0	Both 💌	192.168.10.0			
		Ú.	10	0	Both 💌	152.168.10.0			
		(A	-	TA I		10000			

In Linksys routers, you will typically enter Applications & Gaming, then Port Range Forward. Exact names/places will differ depending on model. Be sure to create forward 1 port range per line, and check the 'Enable' box at the end of the line, then save changes.

Netgear

NETGEAR settings



Router Status Attached Devices Backup Settings Set Password Router Upgrade Advanced	Port Forwarding / Port Tri Please select the service type © Port Forwarding © Port Triggering	ggering	Port Forwarding / Port Triggering Help Port Triggering is an advanced feature that can be used for gaming and other internet applications. Port Forwarding can typically be used to enable similar functionality, but it is static and has some limitations. Port Triggering opens an incoming port temporarily and			
Advanced Wireless Settings Port Forwarding / Port Triggering WAN Setup LAN IP Setup Dynamic DNS	Service Name AIM	Server IP Address Server IP Address 192 148 Start Port End Port Server IP Address 0 0 0.0.0.0	does not require the server on the internet to track your IP address if it is changed by DHCP, for example. Port Triggeting monitors outbound traffic. When the router detects traffic on the specified outbound port, it remembers the IP address of the computer that sent the data and 'triggetin' the incoming port, incoming traffic on the triggeting port is then forwarded to the triggeting computer.			
Static Routes Remote Management UPnP	EditSe	rvice Delete Service dd Custom Service	Using the Port Forwarding / Port Triggering page, you can make local computers or servers available to the Internet for different senices (for example, FTP or HTTP), to play Internet games (like Quake III), or to use Internet applications (like CUseekle).			
Web Support Knowledge Base Documentation Logout			Port Forwarding is designed for FTP, Web Server or other server based services. Once port forwarding is set up, requests from the Internet will be forwarded to the proper server. Port triggering will only allow requests from the internet after a designated port is 'triggering. Port triggering.			

In Netgear routers, you will typically look under Advanced for Port Forwarding/Triggering. Select Port Forwarding as your service type. Then, select 'Add Custom Service' for each port you forward.

D-Link

Product: DSL-27408					Firmware Version: EU_5.17
D-Lin					
DSL-27408	SETUP	ADVANCED	MAINTENANCE	STATUS	HELP
Port Forwarding	PORT FORWARD	ING			Helpful Hints
Application Rules	This is the ability to oper	n ports in your router and re-direc	data through those ports	to a single PC on your	Check the Application Name drop down menu for
QoS Setup	network.	. be a release and a sec	conto e coupe e sate per a	and a suger contribut	a list of predefined applications. If not you
Outbound Pilter	PORT FORWARD	ING RULES CONFIGURAT	ION		can still easily define a new rule.
Inbound Filter	Remaining number of	of rules that can be created: 4	8		Hore
Wireless Filter					riore-
DNS Setup	Name	-	External Port TCP	Internal Port TCP	
Firewall & DMZ		< Application Name .			
Advanced Internet	IP Address	<< Computer Name *	UDP	UCP	
Advanced Wireless			(l	1	
Advanced LAN	Use Interface:	pppos_0/pppos0 _			
SVMP Setup		Add/App	ky		
Remote Management					
Routing Setup	ACTIVE PORT FO	RWARDING RULES			
Wii-Fi Protected Setup	Name Address	External Port Internal Port	Protocol WAN Inter	face Edit Remove	
Logout		and the second part	Trade and the little	LUK KLINDVE	
Solution (

For D-Link Routers, you will enter Advanced, then Port Forwarding. Click 'Add/Apply' when you have finished each rule.

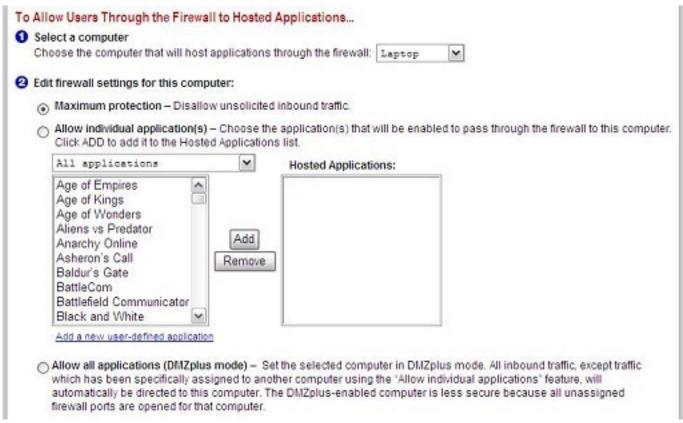
Belkin

BELKIN		Rout	er Setup Utility	, ,	forme Help Log	pout Internet Status: Con	nected
LAN Setsp LAN Setsps DHCP Client Ust	Fire	This fund				es such as a web server (p o your internal network, Mo	
Internet WAN							
					oply Changes	-	
DNS MAC Address			Add Active World Clear entry 1			Add Clear	
Wreless		Enable	Description	Inbound port	Туре	Private IP address	Private part
Channel and SSID Security	1.	Ľ			BOTH .	192.168.2.	
	2,			-	BOTH -	192.168.2.	
	з.			-	BOTH .	192.168.2.	-
Frewal	4.			-	BOTH .	192.168.2.	-
Virtual General Cleat IP Filters	5.	10			BOTH .	192.168.2.	•
MAC Address Filtering	6.			-	BOTH -	192.168.2.	-
	7.	8		-	BOTH .	192-168-2-	-
	۵.	11			BOTH .	192.168.2.	
	9.				BOTH .	192.168.2.	
TURGes	100	-					

For Belkin routers, access port fowarding under Firewall, Virtual Servers. Be sure to check the 'Enable' box, then hit the 'Set' button, and save your changes.

2-Wire

For 2-Wire modems, enter Firewall, then Advanced Settings.

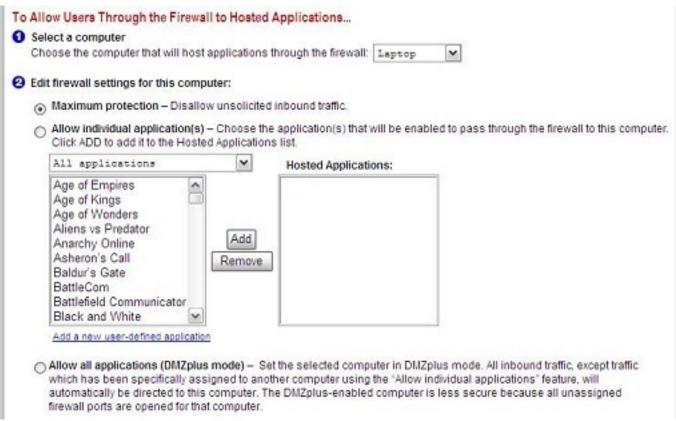


First, look for the DVR's IP address under (1) Select a computer. If you do not see the DVR's IP address here, you may need to go in to the DVR's Network Settings, and set the DVR to DHCP (instead of Static), then reboot the DVR. Once the unit reboots, check it's IP address in the Network Settings, then go back to your router to select the DVR from the list.

Next, you will need to click on "Add a new user-defined application", to come to the this new screen:

Settings			
Profile Name			
Enter a name for th	e application pr	ofile that you are creat	ing.
Application Name:			
Definition			
ADD DEFINITION to	add the definit	ort(s) for this application ion to the Definition List or both TCP and UDP	st If the
changes in addition to	simple port forw	application types require a arding. If the application y elow, it is recommended t	ou are adding
Protocol:	@ TCP	C UDP	
Port (or Range):	From:	To:	
Protocol Timeout (seconds):		TCP default 8640 UDP default 600	10
Map to Host Port		Default = the san above.	ne port as defined
Application Type:	None (Des	ault)	•
	ADD DEFINITI	2N	

Create your rule, and click 'Add Definition'. Create a rule for each port. Then, click Back.



When done, select each application you have created, and click 'Add', so that you see the desired applications in the Hosted Applications table. When finished, click 'Done' at the bottom of the screen.

Netopia

For Netopia routers, click on the Configure tab at the top of the page.

Home	Configure Troubles	hoot Security Install	Restart Help						
notonia	Home - Configure		⚠						
netopia. Duickstart LAN WAN Advanced	 To make configuration changes, follow these steps: Make a change to a field or parameter. Click Submit. This change isn't permanent; you'll save it later. The Alert button (top right corner) appears. Make more changes, if desired. Click the Alert button. The Save Changes page appears. If your changes are validated, you can save them. If not, a descriptive message appears. Choose Save and Restart. The Gateway restarts with your changes. 								
	Quickstart For most users, Quickstart includes everything needed to configure a connection to Provider.								
	LAN	Configuration options for the Local Area Network side of the Galeway.							
	WAN	Configuration options for the Wide Area Network connection on the Gateway.							
	Advanced configuration options for the Gateway. Consult the user documentation or help before changing any of these configuration options.								
		@ 2005 Netopia, Inc.							

Next, click on Advanced.

Home	Configure Troublesho	not Security Install Restart	Hel
	Home > Configure > Advar	nced	
netopia.		Network Configuration	
	IP Static Routes	Build IP static route table	
uickstart AN	IP Static ARP	Build IP static ARP table	
AN (AN		NAT	
Ivanced	Pinholes	Set up pinholes through NAT	
	IPMaps	Set up NAT one-to-one IP address mappings	
	Default Server	Set up NAT default server options	
	NAT Table Moni	toring Set up NAT Table Monitoring options	
	0.000	Services	
	Differentiated Se	ervices Set up Differentiated Service options	
	DNS	Set up DNS options	
	DHCP Server	Set up DHCP server and relay-agent options	
	RADIUS Server	Set up RADIUS server options	
	SNMP	Set up SNMP community, trap and system group options	
	IGMP	Set up IGMP options	
	Access Control	Set up Access Control	
	UPnP	Enable or disable Universal Plug'n'Play	
	LAN Manageme	ent (TR-064) Enable or disable DSL Forum LAN-Side DSL CPE Configuration services	
	Ethernet Bridge		
		Miscellaneous	
		Miscellaneous Page 10 / 12]

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From the Advanced menu, click on Pinholes.

Home	Configure	Troubleshoot	Security	Insta	all in the second s		Restart	Help
	Home Cor	nfigure > Advance	ed > Pinholes	i > Edi	t Pinhole			
netopia.			P	inhol	e Entry			
Quickstart		F	Pinhole Name	•				
LAN WAN		F	Protocol Selec	t (ТСР ≑			
Advanced		E	External Port S	Start	0			
		E	External Port 8	End	0			
		li li	nternal IP Add	dress	192.168.1.0			
		h	nternal Port		0			
				Sub	omit			
						_		

Create your rule, then hit 'Submit', and repeat for each port. When you have completed, click on the yellow triangle with an '!' inside (located at the top righthand corner) to save your changes.

Checking Your Connection

4) Once you have forwarded all ports necessary for your DVR, you'll want to check and make sure each of these ports was successfully opened. To check this, go to <u>http://www.yougetsignal.com/tools/open-ports/</u>

Here, you will see fields for **Remote Address** and **Port Number**.

To check that your ports are open, enter each port you've forwarded (one at a time) in to the Port Number field, and click 'Check'.

If you see a green flag, and a statement "Port X is open on XXX.XXX.XXX.XXX", you have fowarded your ports correctly. You are now able to view your DVR remotely.

If you see a red flag, the port is not open. Go back in to your router, and double check at all information is correct. In some cases, a port may be blocked by your ISP. To find out why, or to request it opened, please contact your ISP.

Important: The Remote Address that you see is **your DVR's external IP address**. This is the address that you will use to access your DVR from a different computer. Write this down!! And remember, ActiveX settings must be changed on each new computer that you are viewing from before you'll be able to bring your DVR up.

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