Smart Home Products

What Are the Internet requirements?

Minimum Upload Speed for accessing any Zmodo product remotely is **1.5Mbps**

Maximum Latency for accessing any Zmodo product remotely is **100ms**

NVRs cannot be connected to a switch (Routers only)

For wireless devices:

You must use a 2.4Ghz wireless network.

The signal strength must stay at or better than -60dBM during a 20 second test.

Zmodo does not support or assist in the setup of wireless cameras in a LAN only network environment.

General

Zmodo does not support or assist in the setup of a DVR/NVR/Camera to be viewed over satellite internet.

Zmodo does not support or assist in the setup of a DVR/NVR/Camera to be viewed using a cellular hotspot or similar device providing internet through a cell tower.

No matter what your source of internet is, you will always be able to view an analog DVR over a computer at the SAME LOCATION assuming both the computer and DVR are connected to the same router.

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