

# Smart Home Products

## What Are the Internet requirements?

**Minimum Upload Speed** for accessing any Zmodo product remotely is **1.5Mbps**

**Maximum Latency** for accessing any Zmodo product remotely is **100ms**

**NVRs cannot be connected to a switch (Routers only)**

### For wireless devices:

You must use a 2.4Ghz wireless network.

The signal strength must stay at or better than -60dBm during a 20 second test.

Zmodo does not support or assist in the setup of wireless cameras in a LAN only network environment.

### General

Zmodo does not support or assist in the setup of a DVR/NVR/Camera to be viewed over satellite internet.

Zmodo does not support or assist in the setup of a DVR/NVR/Camera to be viewed using a cellular hotspot or similar device providing internet through a cell tower.

No matter what your source of internet is, you will always be able to view an analog DVR over a computer at the SAME LOCATION assuming both the computer and DVR are connected to the same router.

Unique solution ID: #1273

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