ZMD-DH-SEN6

Backup Video to DVD on ZMD-DH-SEN6 Backup Video to DVD on ZMD-DH-SEN6

Please follow these directions in order to backup video from the ZMD-DH-SEN6 to a blank DVD.

Note: The type of DVD you may use will depend upon the burner installed.

- 1. Insert your blank DVD in to the Sen6. From the DVR right-click on the mouse and select "Main Menu"
- 2. In the Main Menu, select "System"
- 3. In the System menu, select "Backup"
- 4. Select "Backup" again.
- 5. Choose which channel you want, the start and end time of the time frame you need, and then click "Add"
- 6. Make sure the amount you are burning is over 100MB or the DVD will not burn.
- 7. Wait until the Remaining Time is at 0:00 and then wait at least another minute.
- 8. Reboot the DVR by unplugging it from power.
- 9. Once the DVR reboots, remove the disc from the DVD drive and take it to your computer.
- 10. Download and install the program ImgBurn from http://imgburn.com
- 11. Open ImgBurn and then insert your disc into the computer.

ZMD-DH-SEN6

- 12. Choose "Write Image File to Disc"
- 13. Select Tools-->Drive-->Close--->Track and wait 30 seconds. The program may report as Not Responding, but just wait the 30 seconds and it should come back.
- 14. After the program comes back select Tools-->Drive-->Close-->Session and wait 30 seconds. Same as before, the program may report as Not Responding, but just give it some time.
- 15. After the session is closed, the disc should be readable by any computer.

This is currently just a work-around until a firmware update is made for the SEN6. Currently the DVR doesn't close the disc properly which is why the additional steps are needed.

Unique solution ID: #1027

Author: Patricia Pyle

Last update: 2013-09-04 11:50