

ZMD-DR-SFN6

Adding your device to the Internet Explorer Compatibility View list

****[Internet Explorer 11 Keeps Crashing When I Login](#) ****

With the release of Windows 8.1, Internet Explorer was upgraded to version 11. This new version has caused some compatibility issues with some Zmodo Add-ons.

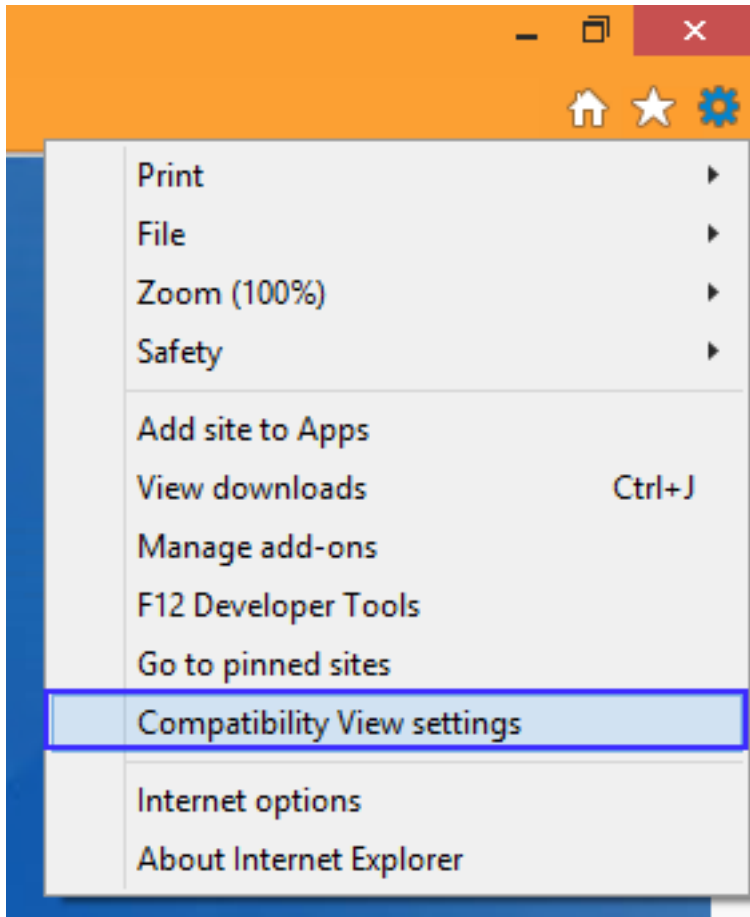
Many of our will require using "Compatibility View" to work. Use the following instructions to enable compatibility view.

1. Click the icon that looks like a cog or gear in the top right.



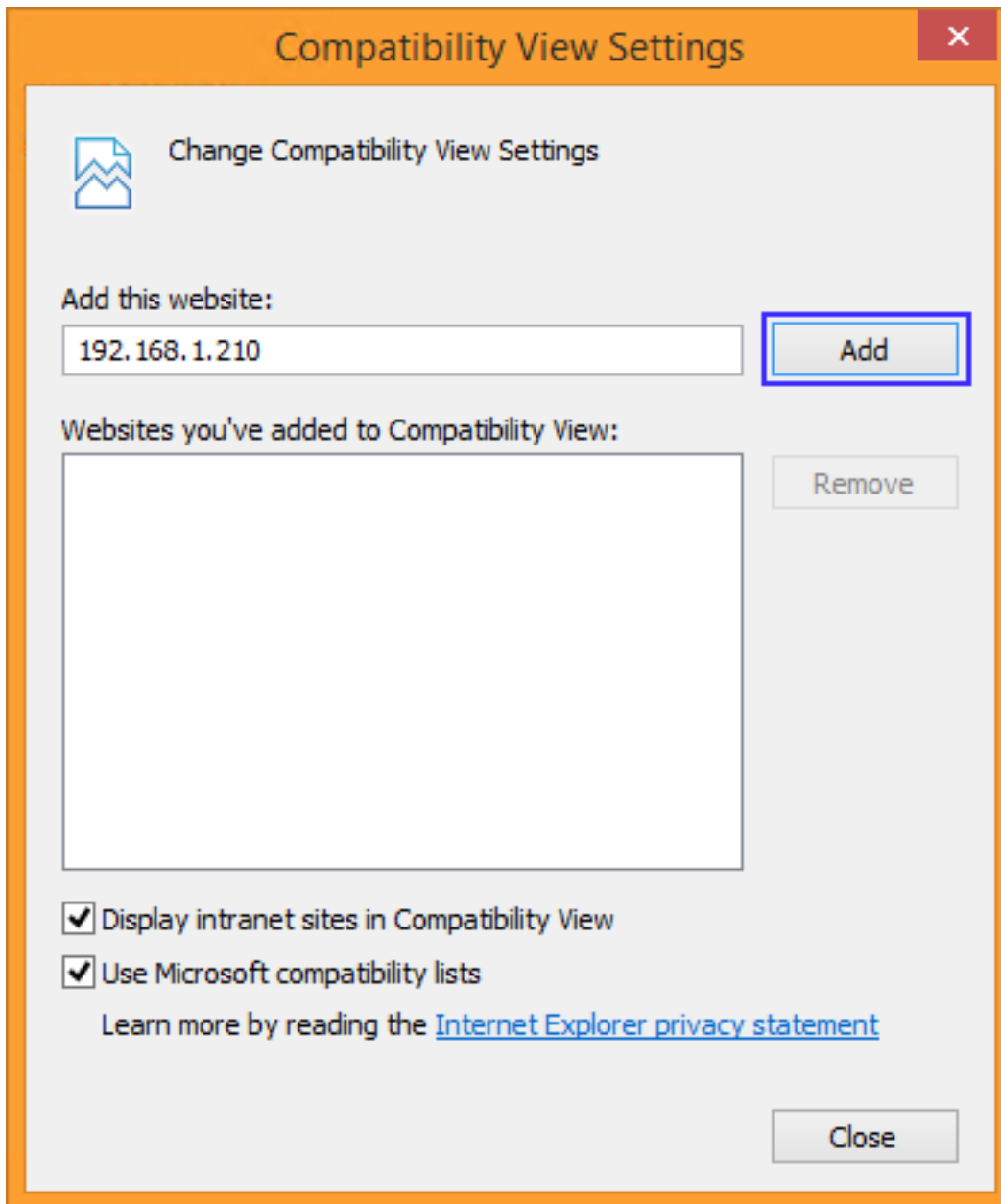
2. Click "Compatibility View Settings"

ZMD-DR-SFN6



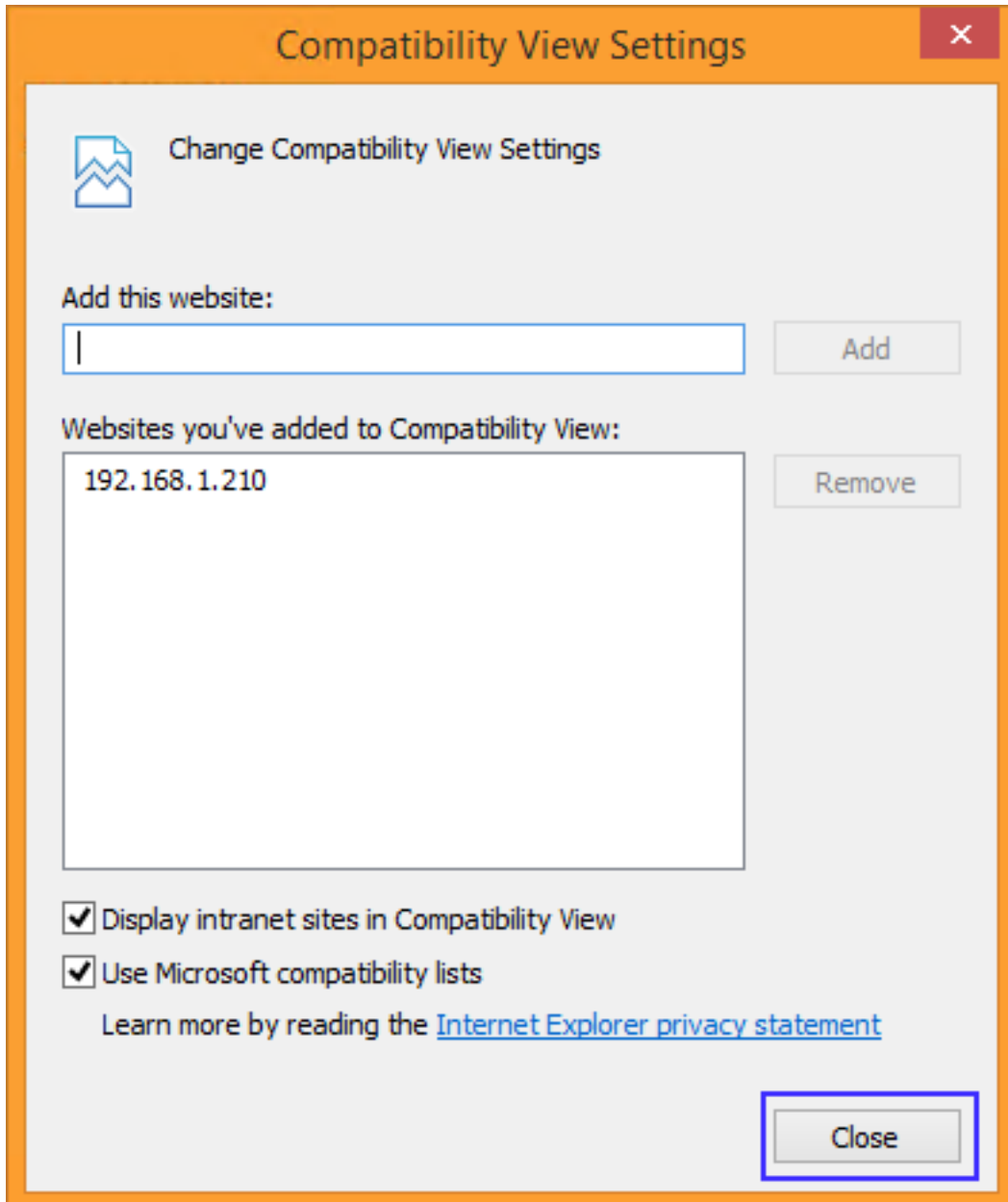
3. Type in the IP of your DVR and click "Add"

ZMD-DR-SFN6



4. Click "Close" and then navigate to the IP of the DVR. You should have no more problems.

ZMD-DR-SFN6



Unique solution ID: #1251
Author: Bryant Irwin
Last update: 2013-10-28 14:14