

ZMD-DT-SJN6

Reset Zsight Account Password

If you are unable to login to the original account because you forgot the password, you can reset that password through Zsight. On the login screen, choose the bottom option “Forgot Password?” and then input the email address for that Zsight account.

The screenshot shows a mobile application interface for logging in. At the top, the status bar displays 'AT&T', signal strength, time '2:15 PM', and battery level '55%'. Below the status bar is a dark header with a back arrow and the text 'Log In'. The main content area has a light gray background. It features an email input field containing 'support@zmodo.com', followed by a 'Password' label and an empty password input field. Below these fields is a large blue button labeled 'Log In'. Underneath the 'Log In' button is a red-bordered box containing the text 'Forgot password ?' and 'Sign Up'.

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The screenshot shows a mobile application interface for logging in. At the top, there is a status bar with various icons and the time 3:13 PM. Below this is a dark header with a back arrow and the text 'Log In'. The main area is light gray and contains a login form. The form has an email input field with the text 'support@zmodo.com', a password input field labeled 'Password', and a blue button labeled 'Log In'. Below the button are two links: 'Sign up' and 'Forgot password?'. The email field is highlighted with an orange border, and the 'Forgot password?' link is highlighted with a red border.

Then you should receive an automated email from meshare@meshare.com with a link to reset that password. If you don't see the email, check your spam folder. Also, if this link does not open properly in the mobile phone browser, open the link from a PC browser.

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