NVR and IP Cameras

How to Locate the SKU Number on Your Device

Zmodo DVRs, NVRs, Cameras, and Accessories use a SKU number instead of a Model Number. If you contact technical support or request a warranty repair, you will be asked to provide the SKU number of your device.

You will first need to locate the Zmodo information sticker on your device as shown below:

The SKU number will be labeled on this sticker as the SKU Number. If your sticker lists both an "Old SKU" and a "New SKU" then the New SKU is the number that you

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will need to provide. If the sticker has an "Old SKU" you can simply ignore this number.

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