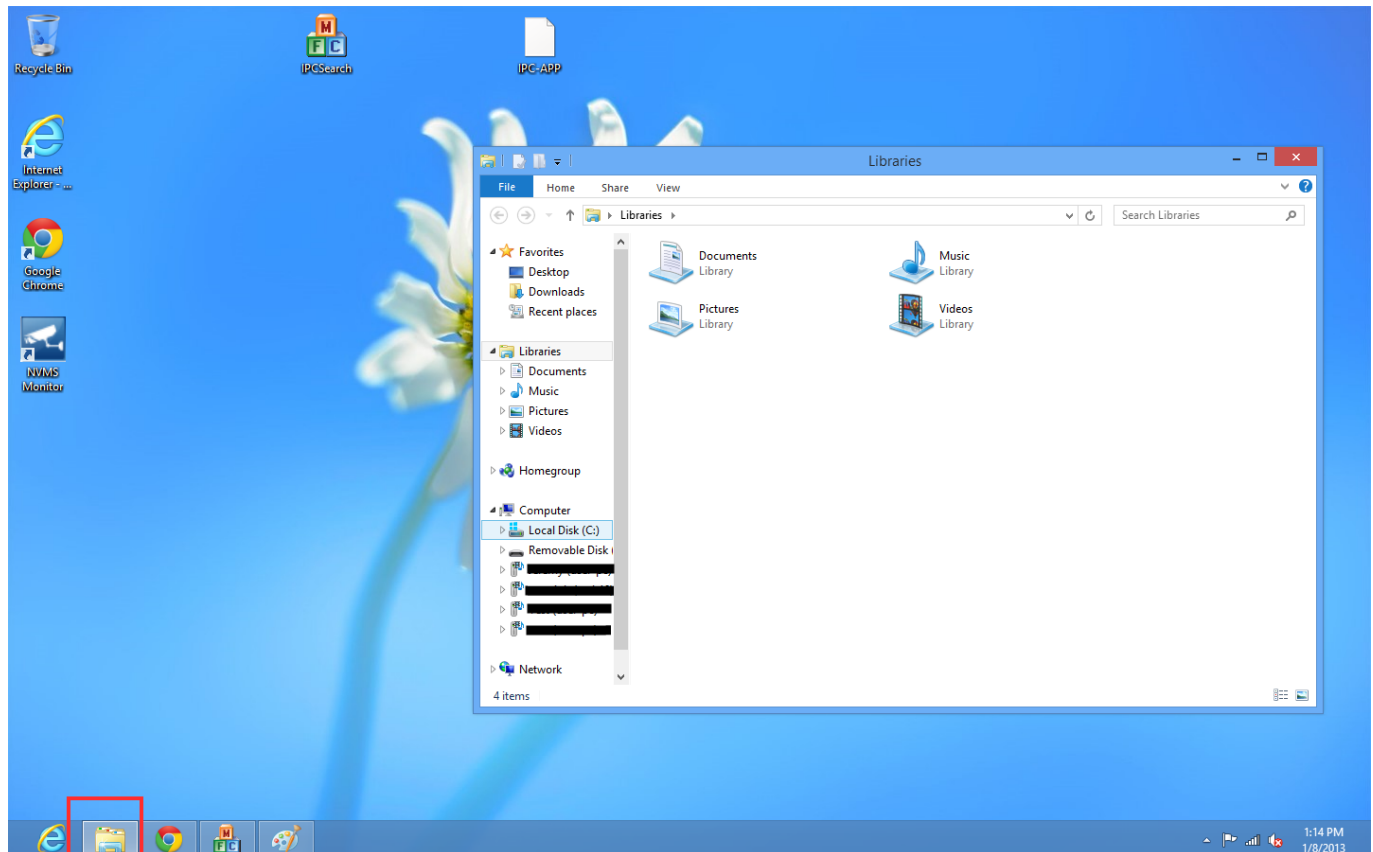


# NVR and IP Cameras

## Run Internet Explorer 32-Bit on Windows 8

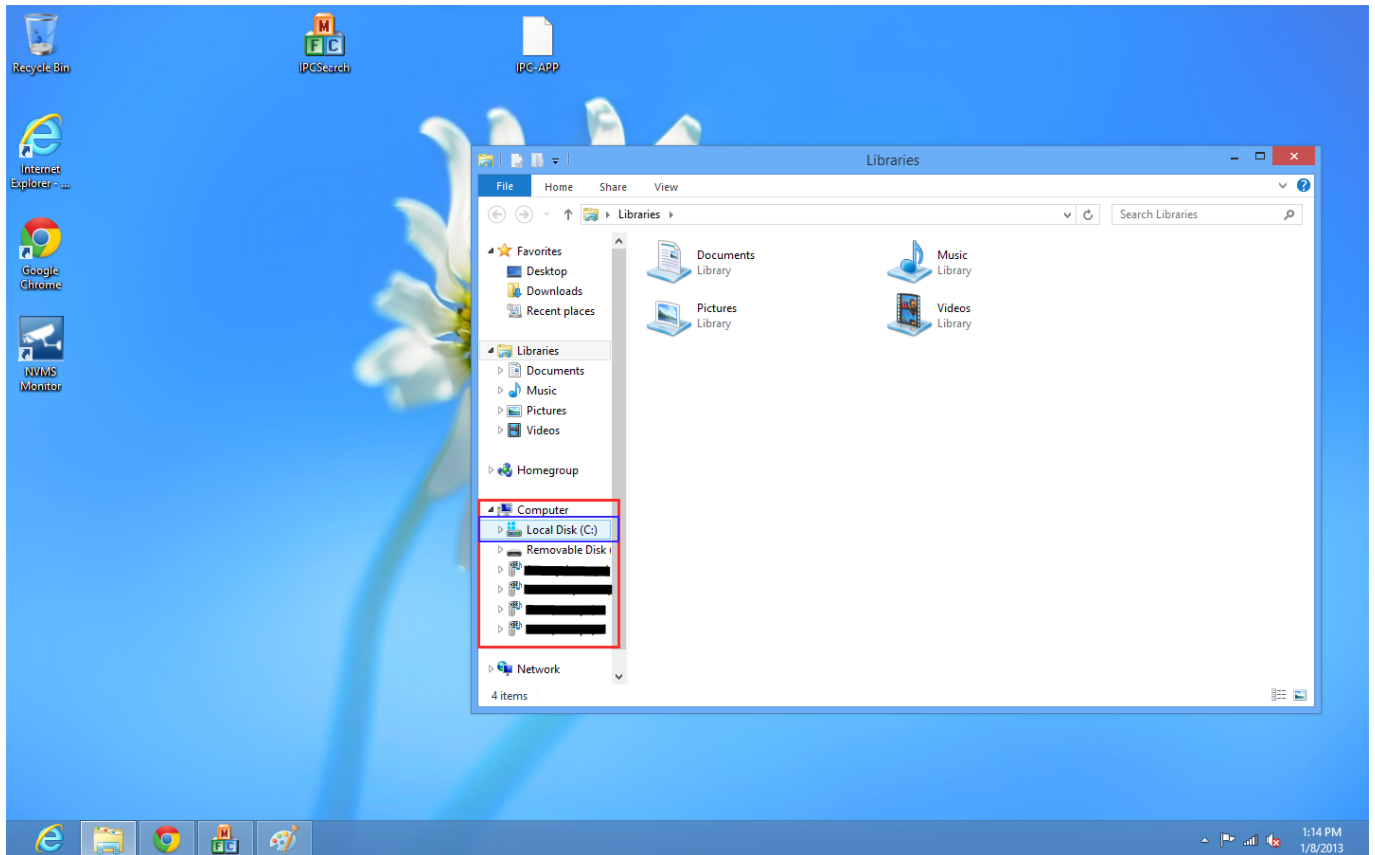
Most computers that ship with Windows 8 utilize a 64-bit operating system. In order to make the Add-On run, we need to make sure we run the 32-bit version of Internet Explorer. This is applicable to almost all of our DVRs, NVRs, and IP Cameras.

**Step 1:** Find the Windows Explorer icon in your Taskbar and click on it. It should be right next to the Internet Explorer icon.



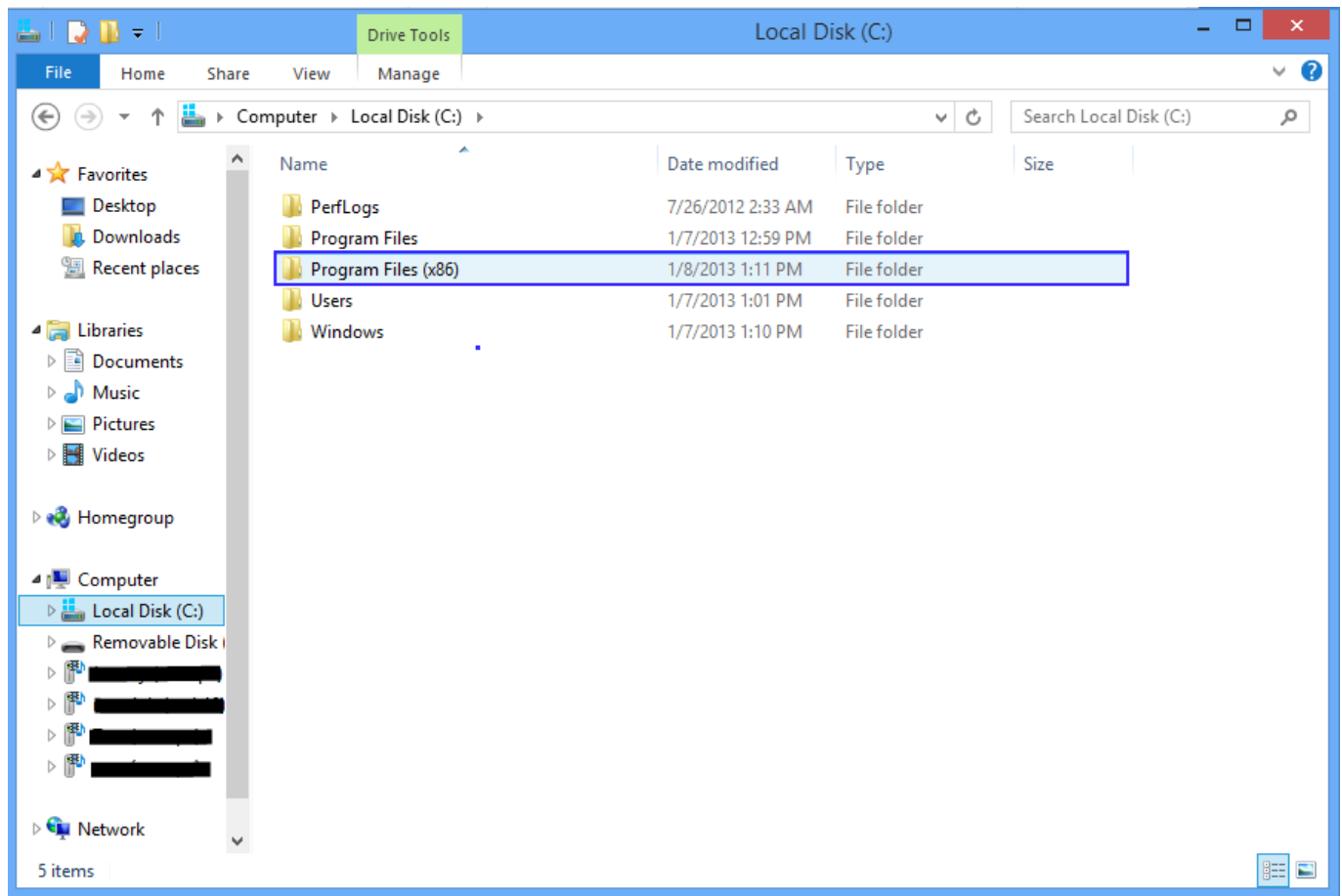
**Step 2:** Find "Local Disk (C:)" underneath "Computer" and click on it once.

# NVR and IP Cameras



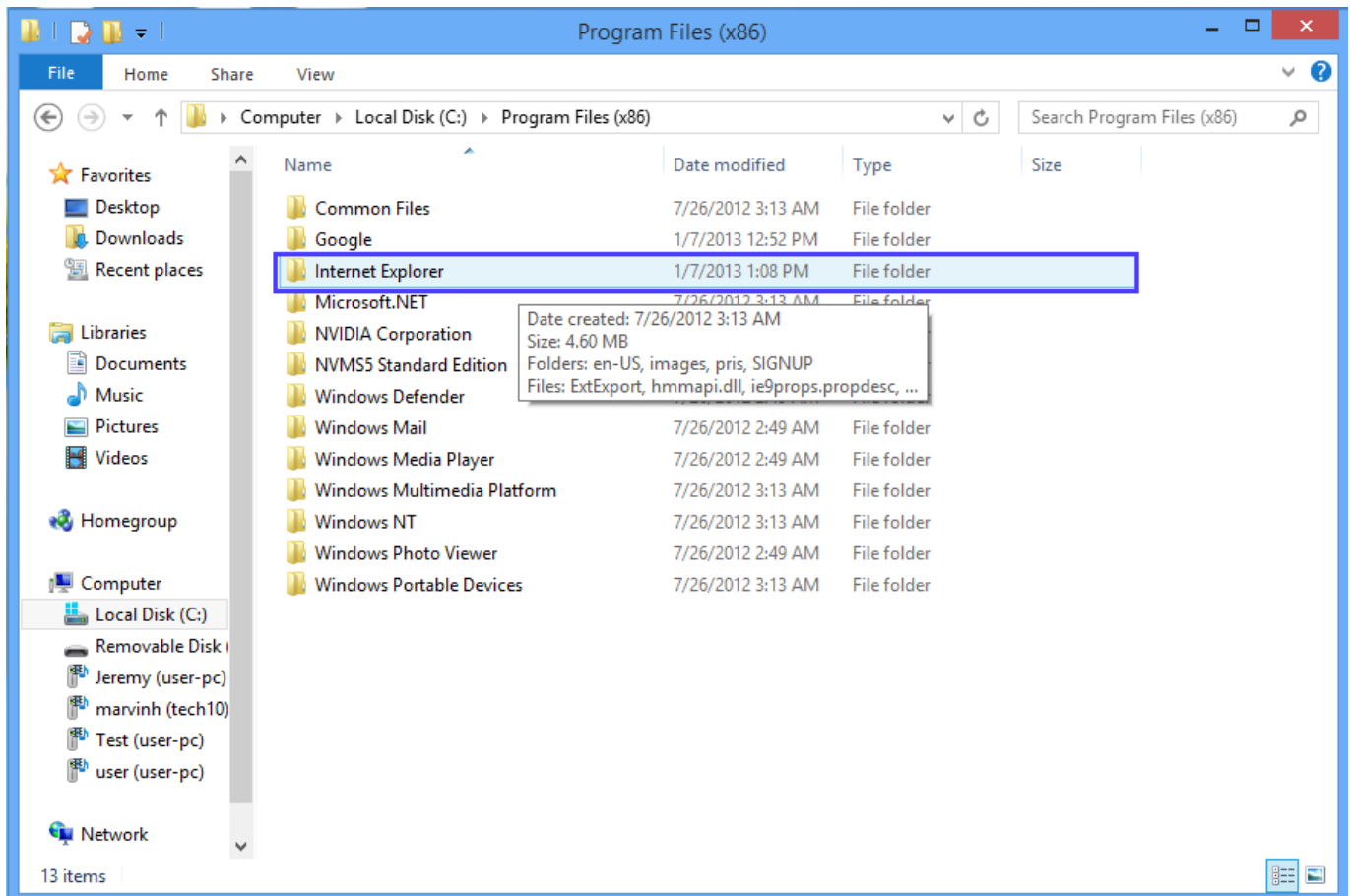
**Step 3:** Find Program Files (x86) in the list and double-click on it.

# NVR and IP Cameras



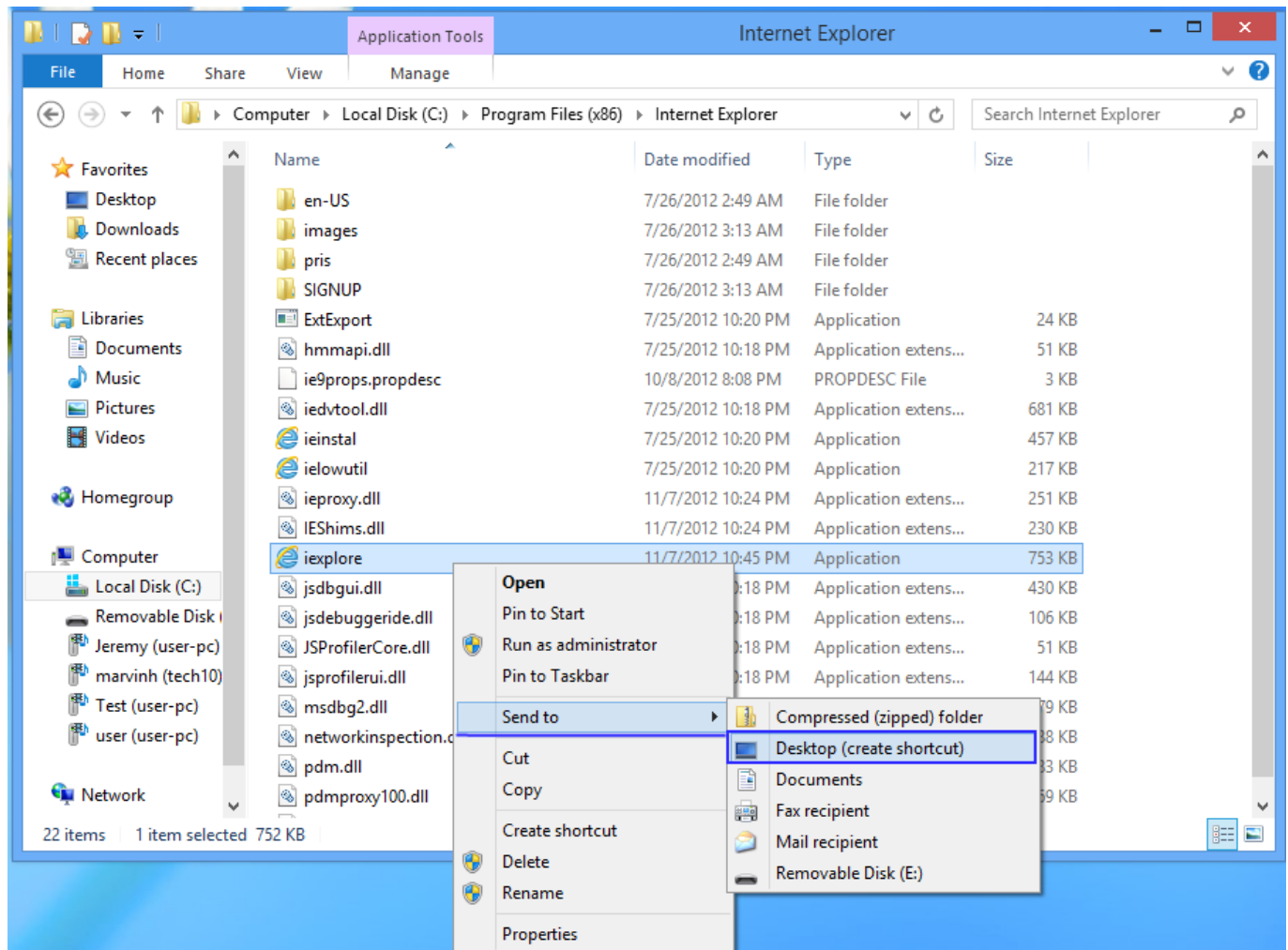
**Step 4:** Find "Internet Explorer" in the list and then double-click on it.

# NVR and IP Cameras



**Step 5:** Find "iexplorer" in the folder and right-click on it. A menu will pop up and you need to choose "Send to" and then select "Desktop (create shortcut)".

# NVR and IP Cameras



**Step 6:** You will now have a shortcut on your Desktop to the 32-bit version of Internet Explorer.  
When accessing your DVR, always use this new shortcut.

Page 5 / 6

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**Reminder:** When running Internet Explorer and using your DVR, right-click and choose "Run As Administrator" when you open it.

Unique solution ID: #1066

Author: Alex Crewell

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