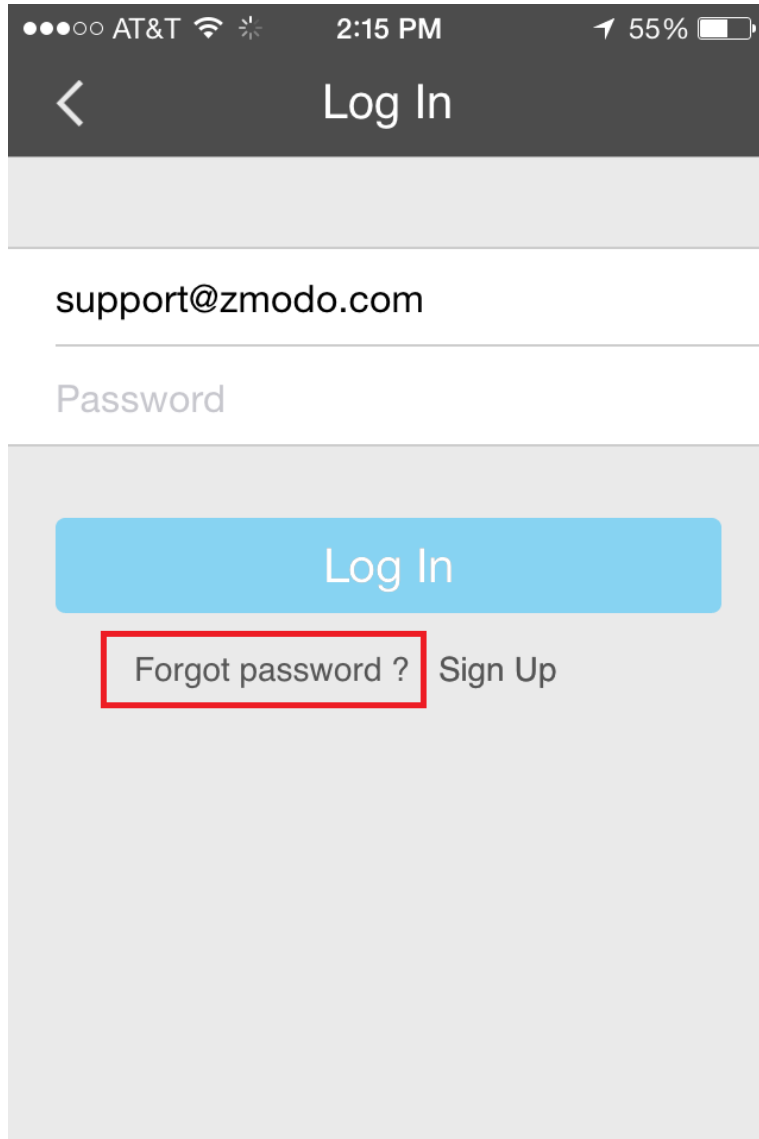


ZP-KB1I04-W

Reset Zsight Account Password

If you are unable to login to the original account because you forgot the password, you can reset that password through Zsight. On the login screen, choose the bottom option "Forgot Password?" and then input the email address for that Zsight account.



ZP-KB1104-W

The screenshot shows a mobile application interface for logging in. At the top, there is a status bar with various icons and the time 3:13 PM. Below that is a dark header with a back arrow and the text 'Log In'. The main content area is light gray and contains three input fields: an email field with 'support@zmodo.com', a password field with the placeholder 'Password', and a blue button labeled 'Log In'. Below the button are two links: 'Sign up' and 'Forgot password?'. The email and 'Forgot password?' fields are highlighted with orange and red boxes respectively.

Then you should receive an automated email from meshare@meshare.com with a link to reset that password. If you don't see the email, check your spam folder. Also, if this link does not open properly in the mobile phone browser, open the link from a PC browser.

Unique solution ID: #1358

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