### **Remote Network Setup**

Once you have completed the <u>Local Network Setup</u>, you should have an internal IP address for your DVR.

The next step in the process is to forward ports pertaining to the DVR, so that you can see your cameras remotely.

We recommend that you follow the steps in our network tutorial located at <u>www.zmodo.com/network</u>. This video walks through using our network tutorial:

### Forward DVR's Ports

1) Log in to your router by entering the gateway IP, such as 192.168.1.1, in to your browser window. Enter the login information for your router. If you cannot remember this, you can check the default username/password combinations for most routers at <a href="http://www.pcwintech.com/default-router-modem-passwords">http://www.pcwintech.com/default-router-modem-passwords</a>. If you are unable to locate this information, please contact your router manufacturer or Internet Service Provider.

2) Once you've logged in to your router, you will need to enter the Port Forwarding section of your router. There, you'll enter the IP address, protocols, and port numbers for your DVR.

**IP Address** = IP address in your DVR's Network Settings

**Protocol** = BOTH (TCP/UDP) OR TCP

**Service or Application Name** can be anything you wish, like DVR1 or DVR2

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Create 1 rule per port number; Start and End Ports will be the same number

Here are the default ports for Zmodo units (last port # is the mobile port):

H9104, H9108, H9106, H9116: 80, 9000, 18004

**H9114, H9118**: 80, 5050, 6050, 7050

H9124, H9128, DR-SFN6: 80, 9000, 15961

H8000/H8100 series: 80, 7777, 8888

**Note**: If you are using a DSL internet service, you may need to use port 81 (instead of 80) as your web port. If so, be sure to change this in your DVR's network settings, and restart the unit. Once the port number is changed, you will need to use it when connecting to the unit (ie. <u>http://192.168.1.1</u> becomes <u>http://192.168.1.140:81</u>)

3)Below are screenshot samples of common router's Port Forwarding sections. Please note that exact locations may differ depending on your router's model. If your model is not listed, try looking through Advanced, Firewall, or Forwarding sections in your router to find the exact location.

AnnReations						Win	eless G Broad	Iband Router	WRITSHEL
Applications & Gaming	Setup	Wire	****	Secur		Lccose trictione	Applications & Gerning	Administration	Status
	Port Range F	arward	1	Fort Trip	spring I	DHZ I	0/6		
Port Range Forward								Port Range Fee	warding:
				Par	t Range			Certain application to open specific	
	Application	51	ert	End	Professel	IP Askdresse	Enable	For 8 to Function Examples of the	correctly.
		Û	10	Û.	Both 💌	152.168.10.0		include servers online games .W	fren a request
		0	10	0	Both 💌	152.168.10.0		for a certain por the internet, the	router will rout
		0	10	0	Both 💌	112.168.10.0		the data to the co specify. Due to a	ecurby .
		Û	10	Û.	Both 💌	152.168.10		port for working	to only those
		Ó	11	Ó	Both 💌	19216810		ports you are us uncheck the Ena after you are fin	ibie checilitori
		Ø	10	0	Both 💌	182 160 10 0		Mare	
		0	to	0	Both 💌	192.168 10 0			
		0	11	0	Both 💌	192.168.10.0			
		Ú.	10	0	Both 💌	152.168.10.0			
		(A	-	TA I		10000			

In Linksys routers, you will typically enter Applications & Gaming, then Port Range Forward. Exact names/places will differ depending on model. Be sure to create forward 1 port range per line, and check the 'Enable' box at the end of the line, then save changes.

Netgear

NETGEAR settings



Router Status     Attached Devices     Backup Settings     Set Password     Router Upgrade     Advanced	Port Forwarding / Port Tri Please select the service type © Port Forwarding © Port Triggering	ggering	Port Forwarding / Port Triggering Help Port Triggering is an advanced feature that can be used for gaming and other internet applications. Port Forwarding can typically be used to enable similar functionality, but it is static and has some limitations. Port Triggering opens an incoming part temporarily and		
Wireloss Settings     Port Forwarding /     Port Triggering     WAN Setup     LAN IP Setup     Dynamic DNS	Service Name AIM	Server IP Address           Server IP Address           192         148           Start Port         End Port         Server IP Address           0         0         0.0.0.0	does not require the server on the internet to track your IP address if it is changed by DHCP, for example. Port Triggeting monitors outbound traffic. When the router detects traffic on the specified outbound port, it remembers the IP address of the computer that sent the data and 'triggetin' the incoming port, incoming traffic on the triggeting port is then forwarded to the triggeting computer.		
Static Routes     Remote     Management     UPnP	EditSe	rvice Delete Service dd Custom Service	Using the Port Forwarding / Port Triggering page, you can make local computers or servers available to the Internet for different senices (for example, FTP or HTTP), to play Internet games (like Quake III), or to use Internet applications (like CUseekle).		
Web Support Knowledge Base Documentation Logout			Port Forwarding is designed for FTP, Web Server or other server based services. Once port forwarding is set up, requests from the Internet will be forwarded to the proper server. Port triggering will only allow requests from the internet after a designated port is 'triggering. Port triggering.		

In Netgear routers, you will typically look under Advanced for Port Forwarding/Triggering. Select Port Forwarding as your service type. Then, select 'Add Custom Service' for each port you forward.

**D-Link** 

Product: DSL-27408					Firmware Version: EU_5.17
D-Lin					
DSL-27408	SETUP	ADVANCED	MAINTENANCE	STATUS	HELP
Port Forwarding	PORT FORWARD	ING			Helpful Hints
Application Rules	This is the ability to oper	n ports in your router and re-direc	data through those ports	to a single PC on your	Check the Application Name drop down menu for
QoS Setup	network.	. be a rejea reace and a are	contraction of the second of the second	and a single r a arr jour	a list of predefined applications. If not you
Outbound Pilter	PORT FORWARD	ING RULES CONFIGURAT	ION		can still easily define a new rule.
Inbound Filter	Remaining number o	of rules that can be created: 4	8		More_
Wireless Filter		in the state can be encored a			more
DNS Setup	Name	-	External Port TCP	Internal Port TCP	
Firewall & DMZ		< Application Name  .			
Advanced Internet	IP Address	<< Computer Name *	UDP	UCP	
Advanced Wireless			0	1	
Advanced LAN	Use Interface:	pppos_0/pppos0 _			
SVMP Setup		Add/App	ty		
Remote Management					
Routing Setup	ACTIVE PORT FO	RWARDING RULES			
Wii-Fi Protected Setup	Name Address	External Port Internal Port	Protocol WAN Inter	face Edit Remove	
Logout				ALL	
500.000 C					

For D-Link Routers, you will enter Advanced, then Port Forwarding. Click 'Add/Apply' when you have finished each rule.

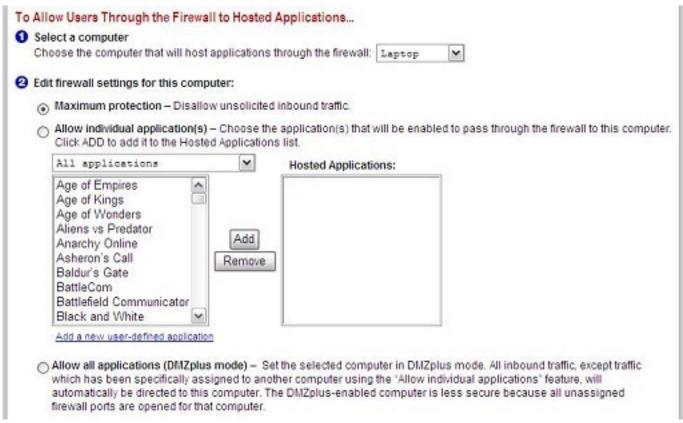
Belkin

BELKIN		Rout	er Setup Utility	/ Но	me   Help   Log	pout Internet Status: Con	nected
LAN Setup LAN Settings DHCP Clent Clar	Fire	This fund				es auch as a web server (p o your internal network, <b>Mo</b>	
Internet WAN Connection Type DNS MAC Address	L		Add Active Work	is	ply Changes	• Add Clear	
Wroleza	l.	Enable	Description	Inbound port	Туре	Private IP address	Private port
Channel and SSID Security	1.	Ð			BOTH .	192.168.2.	
	2,				BOTH .	192.168.2.	
	з.				BOTH .	192.160.2.	-
Frewall	4.			-	BOTH .	192.168.2.	-
Virtual General Cleart P Filters	5.				BOTH .	192.168.2.	
MAC Address Filtering	6.			-	BOTH .	192.160.2.	-
DHZ DONS	7.	0		-	BOTH .	192.168.2.	-
	a.	121			BOTH .	192.168.2.	
	9.					192.168.2.	
TURIES		-				Support the second s	

For Belkin routers, access port fowarding under Firewall, Virtual Servers. Be sure to check the 'Enable' box, then hit the 'Set' button, and save your changes.

#### 2-Wire

For 2-Wire modems, enter Firewall, then Advanced Settings.

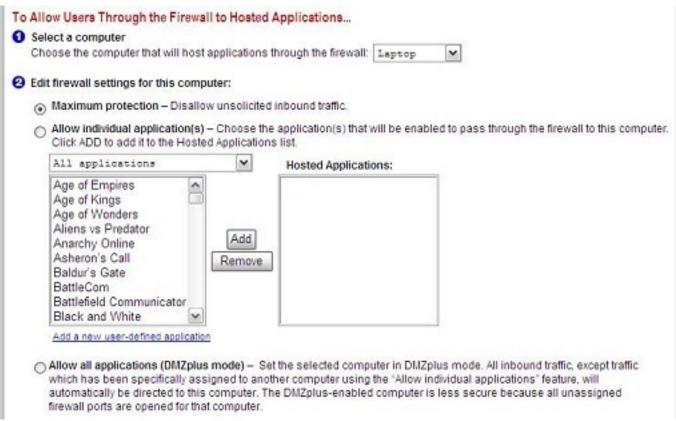


First, look for the DVR's IP address under (1) Select a computer. If you do not see the DVR's IP address here, you may need to go in to the DVR's Network Settings, and set the DVR to DHCP (instead of Static), then reboot the DVR. Once the unit reboots, check it's IP address in the Network Settings, then go back to your router to select the DVR from the list.

Next, you will need to click on "Add a new user-defined application", to come to the this new screen:

Settings		
Profile Name		
Enter a name for th	e application profile that you are creating	<b>a</b> .
Application Name:		
Definition		
ADD DEFINITION to	and enter the port(s) for this application add the definition to the Definition List multiple ports or both TCP and UDP p e definitions.	lfthe
changes in addition to	stances, certain application types require ap simple port forwarding. If the application you ton type menu below, it is recommended that	are adding
Protocol:	© TCP C UDP	
Port (or Range):	From: To:	
Protocol Timeout (seconds):	TCP default 86400 UDP default 600	
Map to Host Port	Default = the same above.	port as defined
Application Type:	None (Default)	•
	ADD DEFINITION	
		BAC

Create your rule, and click 'Add Definition'. Create a rule for each port. Then, click Back.



When done, select each application you have created, and click 'Add', so that you see the desired applications in the Hosted Applications table. When finished, click 'Done' at the bottom of the screen.

#### Netopia

For Netopia routers, click on the Configure tab at the top of the page.

Home	Configure Troubles	hoot Security Install	Restart	Help					
netopia.	Home Configure								
Quickstart LAN WAN Advanced	<ol> <li>To make configuration changes, follow these steps:</li> <li>Make a change to a field or parameter.</li> <li>Click Submit. This change isn't permanent; you'll save it later. The Alert button (top right corner) appears.</li> <li>Make more changes, if desired.</li> <li>Click the Alert button. The Save Changes page appears.</li> <li>If your changes are validated, you can save them. If not, a descriptive message appears.</li> <li>Choose Save and Restart. The Gateway restarts with your changes.</li> </ol>								
	Quickstart For most users, Quickstart includes everything needed to configure a connection Provider.								
	LAN	Configuration options for the Local Area Network side of the Galeway.							
	WAN	Configuration options for the Wilde Area Network connection on the Gateway.							
	<u>Advanced</u>	Advanced configuration options for the Gateway. Consult the user documental before changing any of these configuration options.	lion or help	text					
		© 2003 Netople, Inc.							

### Next, click on Advanced.

Configure Troubleshoot Sec	surity Install Resta	rt Helj
Home - Configure - Advanced		
	Network Configuration	
IP Static Routes	Build IP static route table	
IP Static ARP	Build IP static ARP table	
	NAT	
Pinholes	Set up pinholes through NAT	
IPMaps	Set up NAT one-to-one IP address mappings	
Default Server	Set up NAT default server options	
NAT Table Monitoring	Set up NAT Table Monitoring options	
	Services	
Differentiated Services	Set up Differentiated Service options	
DNS	Set up DNS options	
DHCP Server	Set up DHCP server and relay-agent options	
RADIUS Server	Set up RADIUS server options	
SNMP	Set up SNMP community, trap and system group options	
IGMP	Set up IGMP options	
Access Control	Set up Access Control	
UPnP	Enable or disable Universal Plug'n'Play	
LAN Management (TR-08	(4) Enable or disable DSL Forum LAN-Side DSL CPE Configuration service	s
Ethernet Bridge	Set up ethernet MAC bridge	
	Miscellaneous	
	Home - Configure - Advanced	Network Configuration           P Static Routes         Build IP static route table           P Static ARP         Build IP static ARP table           NAT           Pinholes         Set up pinholes through NAT           PMaps         Set up NAT one-to-one IP address mappings           Default Server         Set up NAT default server options           NAT Table Monitoring         Set up NAT default server options           NAT Table Monitoring         Set up DNS options           Differentiated Services         Set up DNS options           DHCP Server         Set up BADIUS server options           SNMP         Set up SNMP community, trap and system group options           IGMP         Set up Access Control           UPnP         Enable or disable Universal Plugh Play           LAN Management (TR-064)         Enable or disable DSL Forum LAN-Side DSL CPE Configuration service

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From the Advanced menu, click on Pinholes.

Home	Configure	Troubleshoot	Security	Insta	all in the second s		Restart	Help
	Home Cor	nfigure > Advance	ed > Pinholes	i > Edi	t Pinhole			
netopia.			P	inhol	e Entry			
Quickstart		F	Pinhole Name	•				
LAN WAN		F	Protocol Selec	t (	ТСР ≑			
Advanced		E	External Port S	Start	0			
		E	External Port 8	End	0			
		li li	nternal IP Add	dress	192.168.1.0			
		h	nternal Port		0			
				Sub	omit			
						_		

Create your rule, then hit 'Submit', and repeat for each port. When you have completed, click on the yellow triangle with an '!' inside (located at the top righthand corner) to save your changes.

### **Checking Your Connection**

4) Once you have forwarded all ports necessary for your DVR, you'll want to check and make sure each of these ports was successfully opened. To check this, go to <u>http://www.yougetsignal.com/tools/open-ports/</u>

Here, you will see fields for **Remote Address** and **Port Number**.

To check that your ports are open, enter each port you've forwarded (one at a time) in to the Port Number field, and click 'Check'.

If you see a green flag, and a statement "Port X is open on XXX.XXX.XXX.XXX", you have fowarded your ports correctly. You are now able to view your DVR remotely.

If you see a red flag, the port is not open. Go back in to your router, and double check at all information is correct. In some cases, a port may be blocked by your ISP. To find out why, or to request it opened, please contact your ISP.

**Important**: The Remote Address that you see is **your DVR's external IP address**. This is the address that you will use to access your DVR from a different computer. Write this down!! And remember, ActiveX settings must be changed on each new computer that you are viewing from before you'll be able to bring your DVR up.

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