Remote Network Setup

Once you have completed the <u>Local Network Setup</u>, you should have an internal IP address for your DVR.

The next step in the process is to forward ports pertaining to the DVR, so that you can see your cameras remotely.

We recommend that you follow the steps in our network tutorial located at <u>www.zmodo.com/network</u>. This video walks through using our network tutorial:

Forward DVR's Ports

1) Log in to your router by entering the gateway IP, such as 192.168.1.1, in to your browser window. Enter the login information for your router. If you cannot remember this, you can check the default username/password combinations for most routers at http://www.pcwintech.com/default-router-modem-passwords. If you are unable to locate this information, please contact your router manufacturer or Internet Service Provider.

2) Once you've logged in to your router, you will need to enter the Port Forwarding section of your router. There, you'll enter the IP address, protocols, and port numbers for your DVR.

IP Address = IP address in your DVR's Network Settings

Protocol = BOTH (TCP/UDP) OR TCP

Service or Application Name can be anything you wish, like DVR1 or DVR2

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Create 1 rule per port number; Start and End Ports will be the same number

Here are the default ports for Zmodo units (last port # is the mobile port):

H9104, H9108, H9106, H9116: 80, 9000, 18004

H9114, H9118: 80, 5050, 6050, 7050

H9124, H9128, DR-SFN6: 80, 9000, 15961

H8000/H8100 series: 80, 7777, 8888

Note: If you are using a DSL internet service, you may need to use port 81 (instead of 80) as your web port. If so, be sure to change this in your DVR's network settings, and restart the unit. Once the port number is changed, you will need to use it when connecting to the unit (ie. <u>http://192.168.1.1</u> becomes <u>http://192.168.1.140:81</u>)

3)Below are screenshot samples of common router's Port Forwarding sections. Please note that exact locations may differ depending on your router's model. If your model is not listed, try looking through Advanced, Firewall, or Forwarding sections in your router to find the exact location.

AnnReations						Win	eless G Broad	Iband Router	WRITSHEL
Applications & Gaming	Setup	Wire	****	Secur		Lccose trictione	Applications & Gerning	Administration	Status
	Port Range F	arward	1	Fort Trip	spring I	DHZ I	0/6		
Port Range Forward								Port Range Fee	warding:
				Par	t Range			Certain application to open specific	
	Application	Application Start		End Proto		IP Askdresse	Enuble	For 8 to Function Examples of the	correctly.
		Û	10	Û.	Both 💌	152.168.10.0		include servers online games .W	fren a request
		0	10	0	Both 💌	152.168.10.0		for a certain por the internet, the	router will rout
		0	10	0	Both 💌	112.168.10.0		the data to the co specify. Due to a	ecurby .
		Û	10	Û.	Both 💌	152.168.10		port for working	to only those
		Ó	11	Ó	Both 💌	19216810		ports you are us uncheck the Ena after you are fin	ibie checilitori
		0	10	0	Both 💌	182 160 10 0		Mare	
		0	to	0	Both 💌	192.168 10 0			
		0	11	0	Both 💌	192.168.10.0			
		Ú.	10	0	Both 💌	152.168.10.0			
		(A	-	TA I		10000			

In Linksys routers, you will typically enter Applications & Gaming, then Port Range Forward. Exact names/places will differ depending on model. Be sure to create forward 1 port range per line, and check the 'Enable' box at the end of the line, then save changes.

Netgear

NETGEAR settings



Router Status Attached Devices Backup Settings Set Password Router Upgrade Advanced	Port Forwarding / Port Trip Please select the service type © Port Forwarding ○ Port Tripgering	ggering	Port Forwarding / Port Triggering Help Port Triggering is an advanced feature that can be used for gaming and other internet applications. Port Forwarding can typically be used to enable similar functionality, but it is static and has some limitations. Port Triggering opens an incoming port temporarily and
Wireloss Settings Port Forwarding / Port Triggering WAN Setup LAN IP Setup Dynamic DNS	Service Name AIM	Server IP Address 192 140 1 Add Start Port End Port Server IP Address 0 0.00.0	does not require the server on the internet to track your IP address if it is changed by DHCP, for example. Port Triggering monitors outbound traffic. When the router detects traffic on the specified outbound port, it remembers the IP address of the computer that sent the data and 'triggers' the incoming port, incoming traffic on the triggered port is then forwarded to the triggering computer.
Static Routes Remote Management UPnP Web Support Knowledge Base	Edit Ser	dd Custom Service	Using the Port Forearding / Port Triggering page, you can make local computers or servers available to the internet for different senices (for example, FTP or HTTP), to play internet games (loc Quake III), or to use internet applications (like CUseekke). Port Forwarding is designed for FTP, Web Server or other server based senices. Once port forwarding is set up, requests from the internet will be forwarded to the
Documentation Logout			proper server. Port biggering will only allow requests from the internet after a designated port is 'triggered'. Port biggering

In Netgear routers, you will typically look under Advanced for Port Forwarding/Triggering. Select Port Forwarding as your service type. Then, select 'Add Custom Service' for each port you forward.

D-Link

Product: DSL-27408					Firmware Version: EU_5.17
D-Lin	ĸ				
DSL-27408	SETUP	ADVANCED	MAINTENANCE	STATUS	HELP
Port Forwarding	PORT FORWARD	ING			Helpful Hints
Application Rules	This is the ability to oper	ports in your router and re-direc	t data through those ports	to a single PC on your	Check the Application Name drop down menu for
QoS Setup	network.		contraction of the second participation of	and any er e an jou	a list of predefined applications. If not you
Outbound Pilter	PORT FORWARD	ING RULES CONFIGURAT	ION		can still easily define a new rule.
Inbound Filter	Remaining number o	More			
Wireless Filter					PIOLO-
DNS Setup	Name	1	External Port TCP	Internal Port TCP	
Firewall & DMZ	-				
Advanced Internet	IP Address	<< Computer Name •	UDP	UDP	
Advanced Wireless			10	11	
Advanced LAN	Use Interface:	pppos_0/pppos0 _+			
SVMP Setup		Add/App	ky		
Remote Management					
Routing Setup	ACTIVE PORT FO	RWARDING RULES			
Wii-Fi Protected Setup	Name Address E	xternal Port Internal Port	Pentocol WAN Toto	dace Edit Remove	r l
and a second sec	Autor Phoness I	account of an and that Port	Tratectal most little	THE LONG RELIEVE	10

For D-Link Routers, you will enter Advanced, then Port Forwarding. Click 'Add/Apply' when you have finished each rule.

Belkin

BELKIN		Route	er Setup Utility	Hor	ne Help Log	out Internet Status: Con	nected
LAN Setup LAN Setiege DHCP Clear List	Fire	This fund				es such as a web server (p o your internal network, Mo	
Internet WAN Connection Type DHS MAC Address	L		Add Active Worlds Clear entry 1	1	ly Changes	Add Clear	
Wireless	1 10	Enable	Description	Inbound port	Туре	Private IP address	Private port
Channel and SSID Security	1.	E		•	BOTH .	192.168.2.	
	2,				BOTH -	192.168.2.	
Use as Access Point MAC Address Control	з.			-	BOTH .	192.168.2.	-
Firewall	4.	D		-	BOTH .	192.168.2.	-
Virtual General Cleat P Filters	5.				BOTH .	192.168.2.	
MAC Address Filtering	6.			-	BOTH .	192.168.2.	-
	7.	8		-	BOTH .	192.168.2.	-
	٥.	11			BOTH .	192.168.2.	
	9.				BOTH -	192.168.2.	
Utilities		-				And a second	

For Belkin routers, access port fowarding under Firewall, Virtual Servers. Be sure to check the 'Enable' box, then hit the 'Set' button, and save your changes.

2-Wire

For 2-Wire modems, enter Firewall, then Advanced Settings.

ZMD-DC-SBN6	
well to Manhad Applications	

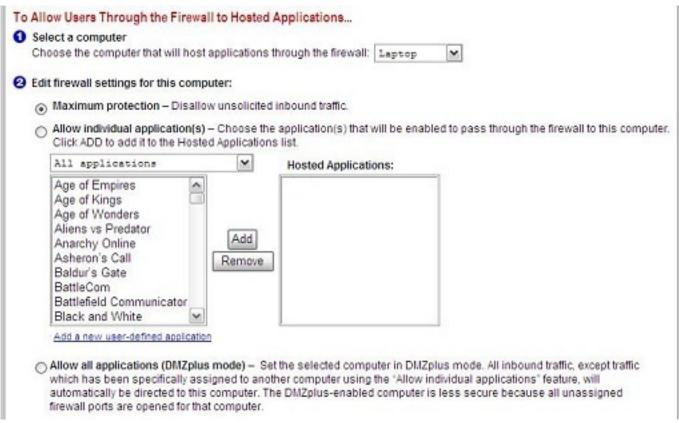
🛛 Edi	t firewall settings for this computer:				
۲	Maximum protection - Disallow unse	olicited in	bound traffic.		
0	Allow individual application(s) - Cho Click ADD to add it to the Hosted Appl			nabled to pass through the firewall to	this computer.
	All applications	~	Hosted Applications:		
	Anarchy Online	.dd move			
0	Add a new user-defined application Allow all applications (DMZplus mode which has been specifically assigned automatically be directed to this comp firewall ports are opened for that comp	to anothe uter. The	er computer using the "Allo	w individual applications" feature, wi	

First, look for the DVR's IP address under (1) Select a computer. If you do not see the DVR's IP address here, you may need to go in to the DVR's Network Settings, and set the DVR to DHCP (instead of Static), then reboot the DVR. Once the unit reboots, check it's IP address in the Network Settings, then go back to your router to select the DVR from the list.

Next, you will need to click on "Add a new user-defined application", to come to the this new screen:

Profile Name						
i formo Harmo	o opplicat	lee eref	le that in	u are creat		
Enter a name for th	e appricat	ion pros	le that you	u are creati	ng.	
Application Name:						
Definition						
Choose a protocol ADD DEFINITION to application requires need to add multipl	add the a multiple	definition ports or	to the D	efinition Lis	st If the	1
Note: In some rare in changes in addition to appears in the applica	simple por	t forward	ing. If the	application y	ou are adding	
Protocol:	@ TO	P	0	UDP		
Port (or Range):	From:		To:			
Protocol Timeout		<u> </u>	TCP	default 8640	0	
(seconds):		<u> </u>	UDP	default 600		
Map to Host Port			Defa abov		ne port as defin	ed
Application Type:	None	(Defeu	lt)			•
	ADD DR	EFINITION				

Create your rule, and click 'Add Definition'. Create a rule for each port. Then, click Back.



When done, select each application you have created, and click 'Add', so that you see the desired applications in the Hosted Applications table. When finished, click 'Done' at the bottom of the screen.

Netopia

For Netopia routers, click on the Configure tab at the top of the page.

Home	Configure Tro	ubleshoot	Security	Install					Restart	Help	
netopia.	Home Configure	•		(alata)							
Quickstart LAN WAN Advanced	 Make a ch Click Subi Make mor Click the A If your cha 	 Make a change to a field or parameter. Click Submit. This change isn't permanent; you'll save it later. The Alert button (top right corner) appears. Make more changes, if desired. Click the Alert button. The Save Changes page appears. If your changes are validated, you can save them. If not, a descriptive message appears. Choose Save and Restart. The Gateway restarts with your changes. 									
	Quickstart For most users, Quickstart includes everything needed to configure a connection Provider.							lection to your	Service		
	LAN	Confi	Configuration options for the Local Area Network side of the Galeway.								
	WAN	Confi	Configuration options for the Wide Area Network connection on the Gateway						ay.		
	Advanced		nced configu e changing a					e user docume	ntation or help	o text	
				02	005 Netor	ola, ínc.					

Next, click on Advanced.

Configure Troubleshoot Se	curity Install	Restart	Help
Home > Configure > Advanced			aaa
	Network Configuration		
IP Static Routes	Build IP static route table		
IP Static ARP	Build IP static ARP table		
	NAT		
Pinholes	Set up pinholes through NAT		
IPMaps	Set up NAT one-to-one IP address mappings		
Default Server	Set up NAT default server options		
NAT Table Monitoring	Set up NAT Table Monitoring options		
	Services	100000	
Differentiated Services	Set up Differentiated Service options		
DNS	Set up DNS options		
DHCP Server	Set up DHCP server and relay-agent options	- Marine	
RADIUS Server	Set up RADIUS server options		
SNMP	Set up SNMP community, trap and system group options	then all	
IGMP	Set up IGMP options		
Access Control	Set up Access Control		
UPnP	Enable or disable Universal Plug'n Play		
LAN Management (TR-0	64) Enable or disable DSL Forum LAN-Side DSL CPE Configuration	services	
Ethernet Bridge	Set up ethernet MAC bridge	No.	
	Miscellaneous		
	Home Configure Advanced P Static Routes P Static ARP Pinholes	Network Configuration IP Static Routes Build IP static route table IP Static ARP Build IP static ARP table IP Static ARP Build IP static ARP table NAT Pinholes Set up pinholes through NAT IPMaps Set up NAT one-to-one IP address mappings Default Server Set up NAT default server options NAT Table Monitoring Set up NAT Table Monitoring options NAT Table Monitoring Set up Differentiated Service options Differentiated Services Set up DIfferentiated Service options DNS Set up DNS options DHCP Server Set up DHCP server and relay-agent options RADIUS Server Set up SNMP community, trap and system group options IGMP Set up IGMP options Access Control Set up Access Control UPnP Enable or disable Universal Plug'n'Play LAN Management (TR-064) Enable or disable DSL Forum LAN-Side DSL CPE Configuration Ethernet Bridge Set up thermet MAC bridge	Configure > Advanced Network Configuration IP_Static Routes Build IP static route table IP_Static ARP Build IP static ARP table NAT Pinholes Set up pinholes through NAT IPMaps Set up INAT one-to-one IP address mappings Default Server Set up NAT default server options NAT Table Monitoring options Default Server Set up NAT default server options NAT Table Monitoring options Differentiated Services Differentiated Services Differentiated Service options OINS Set up DNCP server and relay-agent options DICP Server Set up DNCP server and relay-agent options OINS Set up DNCP server options SIMP Set up SNMP community, trap and system group options SIMP Set up IGMP options Access Control UPnP Enable or disable Universal Plug'n'Play

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From the Advanced menu, click on Pinholes.

Home	Configure	Troubleshoot	Security	Instal			Restart	Help
	Home > Cor	nfigure > Advance	d > Pinholes	i > Edit	Pinhole			
netopia.			P	inhole	Entry			
Quickstart		P	inhole Name					
LAN		P	rotocol Selec	x (тср 😫			
<u>WAN</u> Advanced		E	External Port S	Start)			
		E	xternal Port E	End)			
		le de la della d	nternal IP Add	dress 1	92.168.1.0			
		Ir	nternal Port	C)			
				Subr	nit			
		_				-		

Create your rule, then hit 'Submit', and repeat for each port. When you have completed, click on the yellow triangle with an '!' inside (located at the top righthand corner) to save your changes.

Checking Your Connection

4) Once you have forwarded all ports necessary for your DVR, you'll want to check and make sure each of these ports was successfully opened. To check this, go to <u>http://www.yougetsignal.com/tools/open-ports/</u>

Here, you will see fields for **Remote Address** and **Port Number**.

To check that your ports are open, enter each port you've forwarded (one at a time) in to the Port Number field, and click 'Check'.

If you see a green flag, and a statement "Port X is open on XXX.XXX.XXX.XXX", you have fowarded your ports correctly. You are now able to view your DVR remotely.

If you see a red flag, the port is not open. Go back in to your router, and double check at all information is correct. In some cases, a port may be blocked by your ISP. To find out why, or to request it opened, please contact your ISP.

Important: The Remote Address that you see is **your DVR's external IP address**. This is the address that you will use to access your DVR from a different computer. Write this down!! And remember, ActiveX settings must be changed on each new computer that you are viewing from before you'll be able to bring your DVR up.

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