ZMD-DD-SAN4
How to Convert Recorded Video Files for Easy Viewing

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Be sure you first backup your previously recorded video files to a USB Flash Drive by following the steps listed in the KB Article for your DVR. Just search for your DVR's SKU and "backup". For example: "SBN4 backup"

- Next plug the USB Flash Drive into your computer and transfer the video files from your Flash Drive to the desktop of your computer.

- The recorded video files then need to be converted to AVI files to be viewed on a media player that plays AVI files. We recommend "VLC media player".

    - VLC media player is available via free download at: www.videolan.org/vlc/index.html

To convert H.264 or LVF video files to AVI files select one of the following links for the "AVI Generator" conversion tool for your particular DVR:

- DVRs purchased before 2012 and have H.264 files should use this AVI Generator Link:

    - AVIGenerator-V1.0.0.0.exe

- DVRs purchased after January 2012 and have H.264 files should try using these AVI Generator Links in this order:

    - AVIGenerator-V1.7.0.0.exe

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- AVIGenerator-V1.8.0.0.exe
- AVIGenerator2.0_ENG_V2.0.0.4_20110901.exe

- The 9124, 9128, SFN6, and the SBN4/SBN8's purchased after December 1, 2012 need to use NetDVR and choose the "offline" mode once installed.
  - NetDvr.msi

- Older Model DVRs which have LVF files need to use this link:
  - Lvf2Avi.exe

- After downloading and installing the Video Converter, simply select the file that needs to be converted first by clicking on the "open" button.

- Then click "save as" button to name your newly converted file and then select a location for your file to be saved.
- Last, Press Start. Your files will be converted to AVI files that you can view on VLC on any computer.

ATTENTION: IF ONE AVI GENERATOR VERSION DOES NOT WORK FOR YOU, PLEASE TRY ANOTHER VERSION!!

Unique solution ID: #1010
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