Remote Network Setup

Once you have completed the <u>Local Network Setup</u>, you should have an internal IP address for your DVR.

The next step in the process is to forward ports pertaining to the DVR, so that you can see your cameras remotely.

We recommend that you follow the steps in our network tutorial located at <u>www.zmodo.com/network</u>. This video walks through using our network tutorial:

Forward DVR's Ports

1) Log in to your router by entering the gateway IP, such as 192.168.1.1, in to your browser window. Enter the login information for your router. If you cannot remember this, you can check the default username/password combinations for most routers at http://www.pcwintech.com/default-router-modem-passwords. If you are unable to locate this information, please contact your router manufacturer or Internet Service Provider.

2) Once you've logged in to your router, you will need to enter the Port Forwarding section of your router. There, you'll enter the IP address, protocols, and port numbers for your DVR.

IP Address = IP address in your DVR's Network Settings

Protocol = BOTH (TCP/UDP) OR TCP

Service or Application Name can be anything you wish, like DVR1 or DVR2

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Create 1 rule per port number; Start and End Ports will be the same number

Here are the default ports for Zmodo units (last port # is the mobile port):

H9104, H9108, H9106, H9116: 80, 9000, 18004

H9114, H9118: 80, 5050, 6050, 7050

H9124, H9128, DR-SFN6: 80, 9000, 15961

H8000/H8100 series: 80, 7777, 8888

Note: If you are using a DSL internet service, you may need to use port 81 (instead of 80) as your web port. If so, be sure to change this in your DVR's network settings, and restart the unit. Once the port number is changed, you will need to use it when connecting to the unit (ie. <u>http://192.168.1.1</u> becomes <u>http://192.168.1.140:81</u>)

3)Below are screenshot samples of common router's Port Forwarding sections. Please note that exact locations may differ depending on your router's model. If your model is not listed, try looking through Advanced, Firewall, or Forwarding sections in your router to find the exact location.

S						Win	eless-G Broad	Iband Router	WRITSHE	
Applications & Gaming	Setup	Wire	199	Secur		Access strictions	Applications & Gerning	Administration	Status	
	Port Range F	arward	1	- Part Trig	gering	DHZ	0v5			
Port Range Forward								Port Range Fee	warding :	
				Per	i Range			Certain application to open specific		
	Application	Start End		End	Professi	IP Addresse	Enable	For 8 to Function Examples of the	correctly.	
		0	10	Ú	Both 🛩	152.168.10.0		include servers online games .W	heri is request	
		0	10	0	Both 🖌	132.168.10.0		for a certain por the internet, the	router will rout	
		0	10	0	Both M	112.168.10.0		the data to the c specify. Due to t	ecurby	
		Ù	10	Û	Both 🛩	152.168.10		port for working ports you are us	to only those	
		Ø	10	0	Both 🛩	192 168 10 0		uncheck the Envi	bie checilitar	
		0	10	0	Both M	182 160 10 0		Mare		
		0	10	0	Both 💌	112.165 10 0				
		0	10	0	Both 💌	192.168.10.0				
		Ú.	10	Ú.	Both M	192.168.10.0				
		(A	-	TA I	Do a la					

In Linksys routers, you will typically enter Applications & Gaming, then Port Range Forward. Exact names/places will differ depending on model. Be sure to create forward 1 port range per line, and check the 'Enable' box at the end of the line, then save changes.

Netgear

NETGEAR settings



Router Status Attached Devices Backup Settings Set Password Router Upgrade Advanced	Port Forwarding / Port Tri Please select the service type	ggering	Port Forwarding / Port Triggering Help Port Triggering is an advanced feature that can be use for gaming and other internet applications. Port Forwarding can typically be used to enable similar functionality, but it is static and has some limitations. Port Triggering opens an incoming port temporarily an		
Wireloss Settings Port Forwarding / Port Triggering WAN Setup LAN IP Setup Dynamic DNS	Service Name AIM	Server IP Address 192,148,1 Add Start Port End Port Server IP Address 0 0 0 0.000	does not require the server on the internet to track your IP address if it is changed by DHCP, for example. Port Triggering monitors outbound traffic. When the router detects traffic on the specified outbound port, it remembers the IP address of the computer that sent the data and 'triggers' the incoming port, incoming traffic on the triggered port is then forwarded to the triggering computer.		
Static Routes Remote Management UPnP Web Support	EditSe	rvice Delete Service dd Custom Service	Using the Port Forearding / Port Triggering page, you can make local computers or servers exaliable to the internet for different services (for example, FTP or HTTP). to play internet games (like Quake III) or to use internet applications (like GUseeMe). Port Forwarding is designed for FTP, Web Server or		
Knowledge Base Documentation Logout			other server based senices. Once port forwarding is set- op, requests from the internet will be forwarded to the proper server. Port triggering will only allow requests from the internet after a designated port is 'triggered'. Port triggering		

In Netgear routers, you will typically look under Advanced for Port Forwarding/Triggering. Select Port Forwarding as your service type. Then, select 'Add Custom Service' for each port you forward.

D-Link

Product: DSL-27408					Firmware Version: EU_5.17
D-Lin	K				
DSL-27408	SETUP	ADVANCED	MAINTENANCE	STATUS	HELP
Port Forwarding	PORT FORWARD	ING			Helpful Hints
Application Rules	This is the ability to ope	n ports in your router and re-dire	t data through those ports	to a single PC on your	Check the Application Name drop down menu for
QoS Setup	network.				a list of predefined applications. If not you
Outbound Pilter	PORT FORWARD	ING RULES CONFIGURAT	TON		can still easily define a new rule.
Inbound Filter	Remaining number	of rules that can be created:	48		More_
Wireless Filter					
DNS Setup	Name	1	External Port TCP	Internal Port TCP	
Firewall & DMZ		< Application Name •		1	
Advanced Internet	IP Address	<< Computer Name *	UDP	UDP	
Advanced Wireless	Use Interface:	pppos_0/pppos0_+	1. N	1. 19	
Advanced LAN	Use Internaces	[bbbca_0/bbbca0]			
SVMP Setup		Add/Ap	sty		
Remote Management					
Routing Setup	ACTIVE PORT FO	RWARDING RULES			
Wi-Fi Protected Setup	Name Address	External Port Internal Port	Protocol WAN Inter	face Edit Remove	
Logout					
8 () () () () () () () () () (

For D-Link Routers, you will enter Advanced, then Port Forwarding. Click 'Add/Apply' when you have finished each rule.

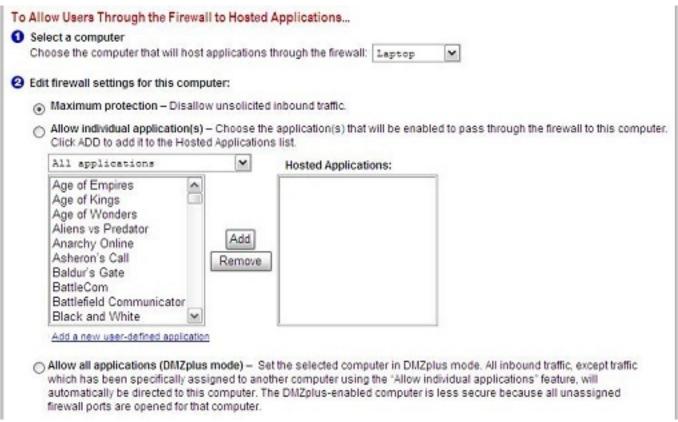
Belkin

BELKIN	Router S	Setup Utility	Home Help Logout Internet Status:	Coenected
LAN Setap LAN Setiops DHCP Cleart List	80), FTP serve	vill allow you to route external Ontern	et) calls for services such as a web services rouch as a web services router to your internal network	
Internet WAN	into			
		Clear Changes	Apply Changes	
	Adv	Active Worlds	· Add	
MAC Address	Cle	ar estry 1 💌	Clear	
Wirelease	Enable D	escription Inbound port	Type Private IP addres	is Private port
Channel and SSID	1. [D]		BOTH - 192.168.2.	1 N 1
Security IN-Fi Protected Selue	COMPARED IN CONTRACTOR NAME			
	2,		BOTH - 192.168.2.	
	3.		BOTH • 192.168.2.	
Frewall	4.		BOTH • 192.168.2.	-
Virtual Dervers Cleat IP Filters	s. 🗉		BOTH 92.168.2.	
MAC Address Filtering	6.		BOTH . 192.168.2.	-
	7.		BOTH . 192.168.2.	
	a. 🖂 🗌		BOTH 192.168.2.	· ·
	9.		BOTH . 192.168.2.	
utilities				

For Belkin routers, access port fowarding under Firewall, Virtual Servers. Be sure to check the 'Enable' box, then hit the 'Set' button, and save your changes.

2-Wire

For 2-Wire modems, enter Firewall, then Advanced Settings.

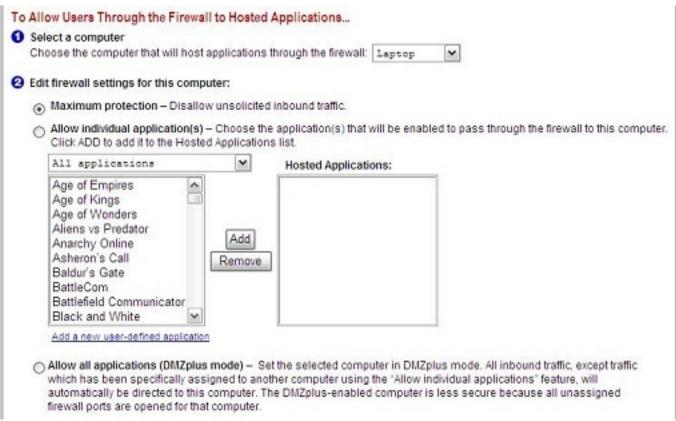


First, look for the DVR's IP address under (1) Select a computer. If you do not see the DVR's IP address here, you may need to go in to the DVR's Network Settings, and set the DVR to DHCP (instead of Static), then reboot the DVR. Once the unit reboots, check it's IP address in the Network Settings, then go back to your router to select the DVR from the list.

Next, you will need to click on "Add a new user-defined application", to come to the this new screen:

Settings						
Profile Name						
Enter a name for th	e applicatio	n profile th	at you	are creati	ng.	
Application Name:						
Definition						
Choose a protocol ADD DEFINITION to application requires need to add multipl	add the de multiple p	finition to t orts or boti	he De	finition Lis	st If the	
Note: In some rare in changes in addition to appears in the applica	simple port 1	orwarding.	If the a	oplication y	ou are addi	ng
Protocol:	@ TCP		ou	DP		
Port (or Range):	From:		To:			
Protocol Timeout (seconds):	[efault 8640 Iefault 600	0	
Map to Host Port	[Defau above		ne port as d	efined
Application Type:	None	Default)		9		-
	ADD DEF	NITION				
		1.1.1				-

Create your rule, and click 'Add Definition'. Create a rule for each port. Then, click Back.



When done, select each application you have created, and click 'Add', so that you see the desired applications in the Hosted Applications table. When finished, click 'Done' at the bottom of the screen.

Netopia

For Netopia routers, click on the Configure tab at the top of the page.

Home	Configure Troubles	shoot Security Install	Restart Help					
notonia	Home - Configure		Δ					
netopia. Duickstart LAN WAN Advanced	 To make configuration changes, follow these steps: Make a change to a field or parameter. Click Submit. This change isn't permanent; you'll save it later. The Alert button (top right corner) appears. Make more changes, if desired. Click the Alert button. The Save Changes page appears. If your changes are validated, you can save them. If not, a descriptive message appears. Choose Save and Restart. The Gateway restarts with your changes. 							
	Quickstart For most users, Quickstart includes everything needed to configure a connection to y Provider.							
	LAN	Configuration options for the Local Area Network side of the Galeway.						
	WAN	Configuration options for the Wide Area Network connection on the Gateway.						
	Advanced	Advanced configuration options for the Gateway. Consult the user documents before changing any of these configuration options.	ation or help text					
		@ 2005 Netople, Inc.						

Next, click on Advanced.

Configure Troubleshoot Sec	surity Install Resta	rt Helj
Home - Configure - Advanced		
	Network Configuration	
IP Static Routes	Build IP static route table	
IP Static ARP	Build IP static ARP table	
	NAT	
Pinholes	Set up pinholes through NAT	
IPMaps	Set up NAT one-to-one IP address mappings	
Default Server	Set up NAT default server options	
NAT Table Monitoring	Set up NAT Table Monitoring options	
	Services	
Differentiated Services	Set up Differentiated Service options	
DNS	Set up DNS options	
DHCP Server	Set up DHCP server and relay-agent options	
RADIUS Server	Set up RADIUS server options	
SNMP	Set up SNMP community, trap and system group options	
IGMP	Set up IGMP options	
Access Control	Set up Access Control	
UPnP	Enable or disable Universal Plug'n'Play	
LAN Management (TR-08	(4) Enable or disable DSL Forum LAN-Side DSL CPE Configuration service	s
Ethernet Bridge	Set up ethernet MAC bridge	
	Miscellaneous	
	Home - Configure - Advanced	Network Configuration P Static Routes Build IP static route table P Static ARP Build IP static ARP table NAT Pinholes Set up pinholes through NAT PMaps Set up NAT one-to-one IP address mappings Default Server Set up NAT default server options NAT Table Monitoring Set up NAT default server options NAT Table Monitoring Set up DNS options Differentiated Services Set up DNS options DHCP Server Set up BADIUS server options SNMP Set up SNMP community, trap and system group options IGMP Set up Access Control UPnP Enable or disable Universal Plugh Play LAN Management (TR-064) Enable or disable DSL Forum LAN-Side DSL CPE Configuration service

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From the Advanced menu, click on Pinholes.

Home	Configure	Troubleshoot	Security	Insta	all		Restart	Help
	Home Cor	nfigure > Advance	ed > Pinholes	i≥ Ed	it Pinhole			
netopia.			P	inhol	e Entry			
Quickstart		P	Pinhole Name					
LAN		F	Protocol Selec	t	ТСР ≑			
Advanced		E	External Port S	Start	0			
		E	External Port E	End	0			
		le de la della d	nternal IP Add	dress	192.168.1.0			
		Ir	nternal Port		0			
				Sut	omit			
						-		

Create your rule, then hit 'Submit', and repeat for each port. When you have completed, click on the yellow triangle with an '!' inside (located at the top righthand corner) to save your changes.

Checking Your Connection

4) Once you have forwarded all ports necessary for your DVR, you'll want to check and make sure each of these ports was successfully opened. To check this, go to <u>http://www.yougetsignal.com/tools/open-ports/</u>

Here, you will see fields for **Remote Address** and **Port Number**.

To check that your ports are open, enter each port you've forwarded (one at a time) in to the Port Number field, and click 'Check'.

If you see a green flag, and a statement "Port X is open on XXX.XXX.XXX.XXX", you have fowarded your ports correctly. You are now able to view your DVR remotely.

If you see a red flag, the port is not open. Go back in to your router, and double check at all information is correct. In some cases, a port may be blocked by your ISP. To find out why, or to request it opened, please contact your ISP.

Important: The Remote Address that you see is **your DVR's external IP address**. This is the address that you will use to access your DVR from a different computer. Write this down!! And remember, ActiveX settings must be changed on each new computer that you are viewing from before you'll be able to bring your DVR up.

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